

Vendor: IBM

Exam Code: P2050-004

Exam Name: IBM Commerce Solutions Order Mgmt
Technical Mastery Test v1

Version: Demo

Question No : 1

An Order can contain Order lines from:

- A. Single channel , Single brand
- B. Singlechannel , Multiple brand
- C. Multiple channel , Multiple brand
- D. All of the above.

Answer: D

Question No : 2

How is the selection of a Warehouse or distribution centre or Store configured if not specified during order creation?

- A. Scheduling rules
- B. Sourcing rules
- C. Resource pool
- D. Available to promise rules.

Answer: B

Question No : 3

What is the approximate number of public APIs the IBM Sterling Platform has?

- A. 500
- B. 1000
- C. 1500
- D. 2000

Answer: B

Question No : 4

Sterling Reverse Logistics enables Customers to:

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- A. Return goods across any channel regardless of the original channel used during purchase.
 - B. Exchange Goods regardless of the original channel.
 - C. Get a credit for goods regardless of the original channel.
 - D. All of the above.

Answer: D

Question No : 5

In what business scenario has Delivery & Service Scheduling helped tracked capacity?

- A. Truck availability for delivery.
- B. Service skill to perform service.
- C. Warehouse capacity to perform order.
- D. Call Center volume to takecall.

Answer: D

Question No : 6

What CAN the IBM Sterling Sourcing Engine do?What CAN? the IBM Sterling Sourcing Engine do?

- A. Define warehouse pick tasks for the order.
- B. Define rules whether the order should be split across warehouses at the header or line level.
- C. Select the Warehouse.
- D. Determine if additional orders like transfer or purchase orders are needed to help fulfill the order.

Answer: A

Question No : 7

Sterling return orders can be _____.

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- A. exchanges
 - B. uneven exchanges
 - C. wrong Items
 - D. All of the above.

Answer: D

Question No : 8

Typical customer needs that make Delivery & Service Scheduling a good fit do NOT include:

- A. Customer has a team of service people who install product and needs this to be part of the ordering process.
- B. There is no coherence to the order and the delivery fleet making it very difficult to promise a customer a delivery date.
- C. Customer needs a time card labor management system for their service team.
- D. Customer wants complete end-to-end visibility from order entry to delivery.

Answer: C

Question No : 9

Which of the following is a core function of OMS?

- A. Financial Processing
- B. Finding real-time product availability.
- C. Web analytics during web order capture.
- D. Campaign management.

Answer: B

Question No : 10

Which of the following is TRUE?

- A. Sterling Reverse Logistics enables a true cross-channel experience for customers.

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- B. Sterling Reverse Logistics supports return to stock, return to supplier and return from store.
 - C. Sterling ReverseLogistics orchestrates complex return processes including exchange, repair and returns.
 - D. All of the above.

Answer: D

Question No : 11

What does the Delivery and Service Scheduling Module NOT include?

- A. Dispatching work orders.
- B. Generating workorders for a sales order.
- C. Checking availability for a service or delivery task.
- D. Calculating delivery dates based on availability of service or delivery.

Answer: A

Question No : 12

Business Calendars used for tracking availability of resources in Delivery & Service Scheduling can be set up everywhere EXCEPT:

- A. Node Level
- B. Resource Level
- C. Resource Pool Level
- D. Truck Level

Answer: D

Question No : 13

Sterling enables customers to receive returns and process them. Which of the following is NOT true?

- A. Users can receive returns against a return order.