



MB2-712 Q&As

Microsoft Dynamics CRM 2016 Customization and Configuration

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Vendor: Microsoft

Exam Code: MB2-712

Exam Name: Microsoft Dynamics CRM 2016
Customization and Configuration

Q&As: Demo

QUESTION 1

You import a managed solution that contains a custom entity named Loan. Loan is enabled for customization.

You need to add a new field to the Loan entity.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

- A. Open the imported solution, locate the Loan entity, and then add the new field.
- B. Create a new solution, add the existing Loan entity, and then add the new field.
- C. Modify the Managed Properties of the Loan entity in the imported solution.
- D. Open the default solution, locate the Loan entity, and then add the new field.

Correct Answer: AB

QUESTION 2

You are adding a sub-grid to the Account form that displays data from a custom entity related to the account. You need to identify which items you can use to display the data. Which two items should you identify? Each correct answer presents a complete solution.

- A. a fist
- B. a chart
- C. a dashboard
- D. an iFrame

Correct Answer: BD

QUESTION 3

You have a Dynamics CRM organization.

You have a team named Team1. All of the members of Team1 have identical security roles. A user named User1 has a personal view to display the records owned by Team1. You need to ensure that all the members of Team1 can use the view.

What should you do?

- A. Instruct User1 to assign the personal view to the owner of Team1.
- B. Instruct the owner of Team1 to configure the filter criteria.
- C. Instruct User1 to assign the personal view to Team1.
- D. Instruct User1 to configure the filter criteria.

Correct Answer: C

QUESTION 4

You modify the Account form to contain the tabs configured and ordered as shown in the following table.

Tab name	Available on phone	Visible by default
General	Yes	Yes
Details	Yes	No
Address Info	Yes	Yes
Reseller Info	Yes	Yes
Vendor Info	No	No
Additional Info	Yes	Yes

You need to identify which tabs will be displayed by default on Dynamics CRM for tablets. Which tabs should you identify?

- A. only General, Address Info, and Reseller Info
- B. only General, Address Info, Reseller Info, and Additional Info
- C. only General, Details, Address Info, Reseller Info, and Additional Info
- D. only General, Details, Address Info, and Reseller Info

Correct Answer: C

QUESTION 5

You have a Dynamics CRM organization.

You set an option that contains the values configured as shown in the following table.

Label	Value	Date modified
One	002	1/6/2015
Two	001	1/5/2015
Three	003	1/8/2015
Four	004	1/7/2015

What is the default sort order of the labels?

- A. Four, One, Three, Two
- B. Two, One, Three, Four
- C. One, Two, Three, Four
- D. Two, One, Four, Three

Correct Answer: A

QUESTION 6

You have a Dynamics CRM Online organization.

You create an entity named Score to track a player's scores in a game. The ownership of the entity is set to Organization

You need to change the ownership to User or Team. The solution must minimize administrative effort. What should you do?

- A. Delete the entity and recreate it.
- B. Instruct the Microsoft Office 365 global administrator to use the web client to edit the entity properties.
- C. Use the web client to edit the entity properties.
- D. Use Microsoft SQL Server Management Studio to modify the entity properties.

Correct Answer: A

QUESTION 7

You plan to create a field that will store email addresses.

You need to ensure that a user can send an email message by clicking the email address in the new field. Which type of data should you use for the field?

- A. Lookup
- B. Two Options
- C. Single Line of Text
- D. Option Set

Correct Answer: C

QUESTION 8

You plan to create a country entity that contains one record for each country in the world. You need to track which countries a contact visited. No additional data will be tracked.

Which type of relationship should you create?

- A. a many-to-many (N:N) relationship from the contact to the country
- B. a one-to-many (1:N) relationship from the country to the contact
- C. a many-to-many (N:N) relationship from the contact to the country that has a relationship behavior type of Parental
- D. a one-to-many (1:N) relationship from the contact to the country

Correct Answer: A

QUESTION 9

You are configuring a many-to-many (N:N) relationship.

You are evaluating whether to use the native N:N relationship or the manual N:N design pattern. You need to identify the benefits of using the manual N:N design pattern instead of the native N:N relationship. Which two benefits should you identify? Each correct answer presents a complete solution.

- A. Manual N:N requires fewer steps for the user to associate records.
- B. Manual N:N provides the ability to report on the intersect data.
- C. Manual N:N provides the ability to store fields that describe the relationship.
- D. Manual N:N is easier to set up.

Correct Answer: BC

QUESTION 10

You configure a new entity in a Dynamics CRM organization.

You create fields, forms, and views for the new entity.

You can view the new entity records as expected in the user interface.

Users report that they fail to view the entity records.

You need to ensure that the users can view the entity records.

What should you do?

- A. Publish the changes.
- B. Add permissions to the security roles of the users.
- C. Add the entity to & custom solution.
- D. Configure the relationships.

Correct Answer: B

QUESTION 11

You need to limit a user's ability to edit a specific field in a contact record.

You enable field security on the field properties.

What should you do next?

- A. Create an access team template.
- B. Enable hierarchical security.
- C. Create a new security role.
- D. Create a field security profile.

Correct Answer: D

QUESTION 12

You have a Dynamics CRM organization.

Users access CRM from the web and from mobile apps.

You plan to add a new entity to the organization.

You need to ensure that the users can see the entity records from the web and from the mobile apps.

What should you do?

- A. Activate the mobile express form.
- B. Configure the mobile express form.

- C. Modify the entity definition.
- D. Enable the users for offline access.

Correct Answer: C

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