



MB2-708 Q&As

Microsoft Dynamics CRM Installation





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Vendor: Microsoft

Exam Code: MB2-708

Exam Name: Microsoft Dynamics CRM Installation

Q&As: Demo

QUESTION 1

You are deploying Dynamics CRM 2015. You configure the following settings:
Server Profile

▪

Incoming Email

▪

Outgoing Email

▪

Users will not use Microsoft Dynamics CRM for Outlook.

You need to identify a method to implement synchronization for appointments, contacts, and tasks.

What should you use?

- A. Forward Mailbox
- B. Smart Matching
- C. Server-Side Synchronization
- D. Email Router

Correct Answer: B

QUESTION 2

You recently upgraded a deployment of Dynamics CRM to Dynamics CRM 2015. All client computers have the following configurations:

Windows 7

▪

Internet Explorer 10

▪

Microsoft Outlook 2007

▪

Microsoft .NET Framework 3.5.1

▪

Microsoft Dynamics CRM 2013 for Outlook

▪

You need to upgrade all of the Microsoft Dynamics CRM for Outlook installations to Dynamics CRM 2015.

What should you upgrade before you install Microsoft Dynamics CRM 2015 for Outlook?

- A. Windows 7
- B. Outlook 2007
- C. Internet Explorer 10
- D. .NET Framework 3.5.1

Correct Answer: C

QUESTION 3

You have a deployment of Dynamics CRM 2015 that has 50 users.

A user named User1 has Microsoft Dynamics CRM 2015 for Outlook installed.

User1 plans to manage another Dynamics CRM 2015 organization from Microsoft Outlook.

You need to add the second organization to Outlook.

What should you do?

- A. Run the Microsoft Dynamics CRM 2015 for Outlook Configuration Wizard.
- B. Add a Connected Service to the Office Account of User1.
- C. Modify the URL of the Discovery Web Service server role.
- D. Reinstall Microsoft Dynamics CRM for Outlook.

Correct Answer: B

QUESTION 4

You plan to deploy Dynamics CRM 2015 for a customer.

The customer requires that the Email Router component be used.

You need to identify to the customer which email solutions are supported by the Email Router.

Which three email solutions should you identify? Each correct answer presents part of the solution.

- A. Internet Message Access Protocol (IMAP)
- B. Exchange ActiveSync
- C. A Simple Mail Transfer Protocol (SMTP) server for outgoing email
- D. Microsoft Exchange Online
- E. A Post Office Protocol 3 (POP3) server for incoming email

Correct Answer: ABC

QUESTION 5

You are using the Dynamics CRM 2013 Email Router to transfer email to a Dynamics CRM 2015 server.

Users report that email is tracked, but tasks, appointments, and contacts are not tracked.

You need to ensure that the tasks, appointments, and contacts are tracked.

What should you do?

- A. Modify the file system permissions for the users.
- B. Deploy Microsoft Dynamics CRM 2015 for Outlook.
- C. Upgrade the Email Router.
- D. Modify the configuration of the Email Router.

Correct Answer: B

QUESTION 6

You have a deployment of Dynamics CRM 2015 that contains one organization.

You need to create a copy of the organization within the same deployment.

What should you do first?

- A. Disable the organization.
- B. Back up the organization database.
- C. Restore the organization database.
- D. Disable the server.

Correct Answer: A

QUESTION 7

Which statement correctly describes the Microsoft Dynamics CRM for Outlook client application?

- A. The Dynamics CRM 2013 French language pack can be upgraded to the Dynamics CRM 2015 English language pack.
- B. Microsoft Dynamics CRM 2015 for Outlook can be used in online mode when connected to Dynamics CRM 2011.
- C. Microsoft Dynamics CRM 2015 for Outlook can be used in offline mode or online mode when connected to Dynamics CRM 2013.
- D. Microsoft Dynamics CRM 2013 for Outlook can be used in online mode when connected to Dynamics CRM 2015.

Correct Answer: A

QUESTION 8

You install Microsoft Dynamics CRM for Outlook on 50 client computers.

You need to configure Microsoft Dynamics CRM for Outlook to use the URL of `https://crm.contoso.com:5555` for the Discovery Web Service.

What should you do?

- A. Run `setupclient.exe` and specify the `/A` parameter.
- B. Run `microsoft.crm.application.outlook-configwizard.exe` and specify the `/xo` parameter.
- C. Run `microsoftcrm.application.outlook-configwizard.exe` and specify the `/i` parameter.
- D. Run `setupclient.exe` and specify `/targetdir` parameter.

Correct Answer: A

QUESTION 9

You have a deployment of Dynamics CRM 2015.

A manager at your company uses Microsoft Dynamics CRM 2015 for Outlook.

The manager stores a large amount of offline data, but the new data is NOT available offline. You need to ensure that the new data added to Dynamics CRM 2015 is available to the manager offline.

What should you do?

- A. Upgrade to Microsoft SQL Server Express 2014.
- B. Defragment the hard disk drive of the manager's computer.
- C. Modify the Offline Synchronization Filters for Outlook.
- D. Modify the Outlook Synchronization Filters.

Correct Answer: B

QUESTION 10

You need to create a relationship between email and records by using information that is stored in the email message header, such as the sender and the recipient.

What should you use?

- A. The tracking token
- B. The Email Router
- C. Server-side synchronization
- D. Smart matching

Correct Answer: A

QUESTION 11

You deploy Dynamics CRM 2015.

You need to identify the maximum number of addresses that can be synchronized from a Microsoft Outlook contact to a contact record in Dynamics CRM.

How many should you identify?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

QUESTION 12

You plan to create a new Dynamics CRM 2015 organization by using the New- CRMOrganization Windows PowerShell cmdlet.

You need to identify the required PowerShell parameters for the new organization.

Which three parameters should you identify? Each correct answer presents part of the solution.

- A. -SRSUrt
- B. -BaseCurrencyCode
- C. -DisplayName
- D. -SQLServerName
- E. -BaseLanguageCode

Correct Answer: CDE

QUESTION 13

On which three operating systems can you install the Dynamics CRM 2015 Email Router? Each correct answer presents a complete solution.

- A. The 32-bit version of Windows 7
- B. The 64-bit version of Windows XP Service Pack 2 (SP2)
- C. The 64-bit version of Windows Vista Service Pack 2 (SP2)
- D. The 64-bit version of Windows 8
- E. The 32-bit version of Windows Server 2008

Correct Answer: ABD

QUESTION 14

What are two reasons to create a copy of a Dynamics CRM 2015 deployment? Each correct answer presents a complete solution.

- A. To test the performance impact of running custom reports
- B. To implement load-balancing for Dynamics CRM 2015
- C. To stage updates to Dynamics CRM 2015
- D. To evaluate add-on products without the risk of damaging the production system

Correct Answer: BC

QUESTION 15

You have a deployment of Dynamics CRM 2015.

Your company signs an agreement with a hosting company that will host Dynamics CRM for your company.

The hosting company implements a new deployment of Dynamics CRM for your company. You need to import one of the existing organizations to the new deployment of Dynamics CRM by using Deployment Manager.

What should you do first?

- A. From Deployment Manager, modify the existing organization.
- B. From Microsoft SQL Server Management Studio, create a backup of the organization database.
- C. From File Explorer, copy the .mdb files.
- D. From the Dynamics CRM web application, export the site map.

Correct Answer: A

QUESTION 16

You have a server named Server1 that has a full deployment of Dynamics CRM 2015.

You install Windows Server 2012 on a new server.

You need to ensure that you can configure the Dynamics CRM settings on Server1 from Server2 by using Windows PowerShell.

What should you install on Server2?

- A. The Deployment Tools server role
- B. The Developer Toolkit for Microsoft Dynamics CRM
- C. The OrgDBOrgSettings tool
- D. The Remote Server Administration Tools (RSAT)

Correct Answer: B

QUESTION 17

You are deploying Dynamics CRM 2015.

Users work from either Apple computers, mobile devices, or desktop computers that run Windows 8.

You need to recommend an organization-wide strategy for tracking email. The solution must minimize administrative effort.

What should you recommend?

- A. Create a workflow.
- B. Implement Microsoft Dynamics CRM 2015 for Outlook.
- C. Configure server-side synchronization.
- D. Deploy the Email Router.
- E. Implement a custom plug-in to handle all email processing.

Correct Answer: C

QUESTION 18

Which statement correctly describes the offline capabilities of Microsoft Dynamics CRM for Outlook?

- A. If two users make changes to the same field in a record, both changes are retained in the record.
- B. If the client goes offline because connectivity is lost, the client automatically goes online when connectivity is restored.
- C. When working offline, workflows are executed locally against all cached data.

D. When working online, locally cached data will be updated every five minutes.

Correct Answer: C

QUESTION 19

You install Microsoft Dynamics CRM for Outlook on 50 client computers. You need to identify the location of offline Dynamics CRM data on the client computers.

Which location should you identify?

- A. An Outlook Personal Folder (.pst) file
- B. A Storage Space in Windows Server
- C. A Microsoft SQL Server Express database
- D. An Outlook Offline Data (.ost) file

Correct Answer: C

QUESTION 20

You have a deployment of Dynamics CRM 2015.

Your company hires five new employees. Each employee is given a new client computer that runs Windows 8.1 and has Microsoft Outlook 2013 installed.

You need to instruct the employees on how to install Microsoft Dynamics CRM for Outlook as quickly as possible.

What should the employees do first?

- A. Start the Add or remove programs applet.
- B. Launch the Windows Store.
- C. Connect to the Dynamics CRM web application.
- D. Manage the COM add-ins.

Correct Answer: A

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