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Vendor: IBM

Exam Code: M2020-618

Exam Name: IBM Business Analytics Midmarket
Foundational Sales Mastery Test v2

Version: Demo

QUESTION 1

Which pain point can IBM Midmarket solutions help overcome?

- A. The customer is struggling with complex territory to account alignment processes
- B. The customer needs to implement and manage group HR policy across multiple companies
- C. The customer has difficulty managing patient records and archiving historical data
- D. The customer needs an analytic solution that communicates information across the enterprise

Correct Answer: D

Explanation

Explanation/Reference:

QUESTION 2

During a conversation with the Sales Director, you try to uncover areas where your solution could add value in his department. Which question would you ask?

- A. Are you able to identify which promotional periods or campaigns were the most productive in converting leads?
- B. How do you communicate financial plans and forecasts to other groups in the company such as operations or research and development?
- C. How much time do you spend manually aggregating and managing budgets rather than working on strategic initiatives?
- D. What happens when you need to combine information from multiple data sources to produce business reports?

Correct Answer: C

Explanation

Explanation/Reference:

QUESTION 3

Where can you find specific Business Analytics Midmarket customer success stories?

- A. AnalyticsZone.com website
- B. Customer Reference Database
- C. DeveloperWorks
- D. IBM.com Website

Correct Answer: D

Explanation

Explanation/Reference:

QUESTION 4

An existing IBM Cognos Express Performance Management customer needs self service reporting, visualization capabilities in the form of reports and dashboards to drive decision making. Which solution would provide those capabilities?

- A. IBM Cognos Express Business Intelligence
- B. IBM Cognos Insight
- C. IBM Cognos Disclosure Management Express
- D. IBM SPSS Modeler

Correct Answer: A

Explanation

Explanation/Reference:

Reference: <https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=0CC0QFjAA&url=http%3A%2F%2Fwww.csilt.co.uk%2Flibrary%2Fdownload%2Fdata-sheet-cognos-express%2F&ei=n3ZXVNvvMeiHsQT6o4CYCg&usg=AFQjCNGuzRg62g7L9OPIfH9z4aErrNF2yA&sig2=3clECokn5rZdqMDytsFKsQ&bvm=bv.78677474,d.cWc>

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QUESTION 5

How many IBM sales stages are there?

- A. There are 6 (six) stages but in GPP they are considered to be 3 (three) stages
- B. There are 11 (eleven) stages but in GPP they are considered to be 6 (six) stages
- C. There are 9 (nine) stages but in GPP they are considered to be 4 (four) stages
- D. There are 11 (eleven) stages but in GPP they are considered to be 5 (five) stages

Correct Answer: A

Explanation

Explanation/Reference:

Reference: http://www-05.ibm.com/pt/clientcenter/gpp_presentation_V15.pdf

QUESTION 6

What are the 3 (three) key messages for IBM Cognos Express in the Business Analytics Midmarket?

- A. Easy to Buy. Easy to install. Easy to Deploy
- B. Easy to Use. Easy to Deploy. Easy to Buy
- C. Easy to Install. Easy to Use. Easy to Buy
- D. Easy to Deploy. Easy to Start. Easy to Use

Correct Answer: C

Explanation

Explanation/Reference:

Reference: <http://www.consist.com.ar/ar/web/uploads/productos/bi/ibm-cognos-express.pdf> (page 1, first para, last sentence)

QUESTION 7

Within IBM we use BANT to qualify an opportunity. What does BANT stand for?

- A. Budget, Access, Need, Timeline
- B. Budget, Authority, Need, Timeline
- C. Budget, Affordability, Need, Thought Leadership
- D. Budget, Acceptance, Necessity, Tactics

Correct Answer: B

Explanation

Explanation/Reference:

Reference: [http://www.acronymfinder.com/Budget-Authority-Need-Timeline-\(IBM-software-sales-lead-qualification\)-\(BANT\).html](http://www.acronymfinder.com/Budget-Authority-Need-Timeline-(IBM-software-sales-lead-qualification)-(BANT).html)

QUESTION 8

Identify the scenario where IBM Cognos Express will NOT be the correct choice:

- A. Reporting on inventory levels
- B. Budget planning in the Office of Finance

- C. Creating dashboards for Marketing
- D. Bursting statements to thousands of customers

Correct Answer: C

Explanation

Explanation/Reference:

QUESTION 9

What would be a good next step to develop the relationship with the customer after the sale?

- A. Recommend entitlement expansion immediately after closing
- B. Offer a blanket discount on future purchases
- C. Create a case study based on their successful implementation
- D. Create a case study directly after the sale closes

Correct Answer: C

Explanation

Explanation/Reference:

QUESTION 10

What is a common pain point for a Finance Department?

- A. How do I improve performance, profitability and grow my business?
- B. Do I fully understand my company's cash flow, ROI, compliance, risk, disclosure and regulatory reporting requirements?
- C. Am I attaining savings and maintaining infrastructure (computers, databases, networks) required to support growth of our business?
- D. How do I maximize retention, optimize staffing mix and attain best practice benchmark benefits?

Correct Answer: B

Explanation

Explanation/Reference:

QUESTION 11

Identify the deployment option that is NOT available to buyers in the IBM Midmarket portfolio.

- A. On-premises
- B. Cloud
- C. Mobile
- D. Appliance

Correct Answer: C

Explanation

Explanation/Reference:

Reference: <http://books.google.com.pk/books?id=3wsWAgAAQBAJ&pg=PA58&lpg=PA58&dq=IBM+midmarket+on+premise&source=bl&ots=jHYrziFpSL&sig=AT9U2SEsQQ7kKCR0odcyRoLG8TU&hl=en&sa=X&ei=wltXVPTQHM>

[LisASUgoHYBw&redir_esc=y#v=onepage&q=IBM%20midmarket%20on%20premise&f=false](http://books.google.com.pk/books?id=3wsWAgAAQBAJ&pg=PA58&lpg=PA58&dq=IBM+midmarket+on+premise&source=bl&ots=jHYrziFpSL&sig=AT9U2SEsQQ7kKCR0odcyRoLG8TU&hl=en&sa=X&ei=wltXVPTQHM)

QUESTION 12

A Midmarket customer has a requirement for reporting and budgeting. What connector would you offer?

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