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Vendor: HP

Exam Code: HP3-C36

Exam Name: HP LaserJet Enterprise 600 M601, M602, and M603 Series Printer Service and Support

Version: Demo

QUESTION 1

What does it mean when a device supply reaches the <Supply> Very Low state?

- A. The user must replace the specified supply
- B. The HP Premium Protection warranty on that supply has ended
- C. The specified supply is at or below 20%.
- D. The device will not accept any new print jobs until the specified supply is replaced

Correct Answer: B

QUESTION 2

When is it NOT possible to return a newly-installed fuser to HP as new or to install it in another device as unused'?

- A. immediately upon installation
- B. after 50 pages have printed
- C. after 100 pages have printed
- D. after 500 pages have printed

Correct Answer: B

QUESTION 3

What is one characteristic of the control panel on the HP LaserJet Enterprise 600 M601, M602, and M603 Series Printer?

- A. It is designated as a Customer Self-Repair (CSR) part
- B. It is not designated as a CSR part
- C. It contains a monochrome, graphical display
- D. It is a touchscreen graphical display

Correct Answer: C

QUESTION 4

For which reason should a used inter-connect board (ICB) never be installed in another engine'?

- A. Each ICB contains device-specific data, which would corrupt critical values in another engine.
- B. The ICB is hard-keyed to the device it is installed on and attempting to install it in another engine could damage the ICB
- C. The ICB installs an encrypted Key on the formatter. Replacing the ICB corrupts the formatter Key requiring a formatter replacement.
- D. There is a risk that the low voltage power supply would burn an ICB that is not factory calibrated to it.

Correct Answer: A

QUESTION 5

What monitors the remaining toner level in a print cartridge?

- A. the DC controller via the high-voltage power supply
- B. the inter-connect board via the low-voltage power supply
- C. the formatter via the toner collection unit
- D. the hard disk via the toner collection unit

Correct Answer: C

QUESTION 6

What is the maximum envelope capacity of the optional envelope feeder for the HP LaserJet Enterprise

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