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**Vendor:** Software Certifications

**Exam Code:** CSTE

**Exam Name:** CSTE Certified Software Test Engineer  
(CSTE)

**Version:** Demo

## DEMO

### QUESTION 1

The Pareto analysis is most effective for \_\_\_\_\_.

- A. Showing relationships between items
- B. Ranking items by importance
- C. Measuring the impact of identified items

**Correct Answer:** B

### QUESTION 2

The two major differences between internal auditing and quality assurance involve their respective statement of responsibilities and common body of knowledge.

- A. True
- B. False

**Correct Answer:** A

### QUESTION 3

Consensus means:

- A. Whatever the boss says
- B. You don't have to like it, you just have to be able to accept it
- C. Compromise
- D. Majority rules

**Correct Answer:**

### QUESTION 4

Choose the two options that are incorrect about the listening skill:

- A. Listening involves three steps: hearing, attending, feedback
- B. You should ask questions to the speaker to confirm what he or she is saying.
- C. Listening is a skill that is taught to young children

**Correct Answer:** AC

### QUESTION 5

Which process does QA provide and umbrella for?

- A. Project management plan
- B. Quality baseline
- C. Quality assurance
- D. Continuous process improvement

**Correct Answer:** D

### QUESTION 6

What is the relationship between testing and quality assurance?

- A. QA is part of a complete testing process
- B. Testing and QA are two terms for the same thing
- C. Testing is part of a complete QA process
- D. When Testing is over it becomes QA

**Correct Answer:** C

**QUESTION 7**

A large portion of the cost of quality is usually the cost of rework.

- A. True
- B. False

**Correct Answer:** A

**QUESTION 8**

Sheela is told to prepare a report on the most commonly occurring product defects. She reviews the software defect reports, which categorize the defects as coding errors, requirements errors, documentation errors, etc. The best tool to report this information is:

- A. A cause and effect diagram
- B. A scatter plot
- C. A histogram
- D. A Pareto diagram

**Correct Answer:** D

**QUESTION 9**

The principal considerations in assessing the effectiveness of competitive and benchmark data are in relation to\_\_\_\_\_.

- A. The competitive environment and resources of the company
- B. The type and size of the company
- C. A & B Above
- D. None of the above

**Correct Answer:** A

**QUESTION 10**

The more common benefits associated with a service-level agreement are:

- A. Establish two-way accountability
- B. Make complaining easy
- C. Provide the basis for an IS budget
- D. When Testing is over it becomes QA

**Correct Answer:** D

**QUESTION 11**

Deming's Fourteen Points for Management can be summed up by:

- A. Create constancy of purpose by breaking down barriers between departments
- B. Cease dependence on inspection to achieve quality
- C. Stop focusing on judgment results and start focusing on improvement of processes
- D. Improve constantly and forever the system of production and service to improve quality and productivity and to decrease costs

**Correct Answer:** C

**QUESTION 12**

The scope, management and analysis of data depend upon\_\_\_\_\_.

- A. The type of business, its resources
- B. Number and geographical distribution of business units

C. All of the above

**Correct Answer: C**

**QUESTION 13**

What is the present value of money of a \$10,000 expenditure that you will spend one year from now if money is worth 14 percent?

- A. \$1600
- B. \$8770
- C. \$8600
- D. \$2630

**Correct Answer: B**

**QUESTION 14**

The intent of the quality control checklist should be to improve the quality of the product being controlled by investigative means.

- A. True
- B. False

**Correct Answer: A**

**QUESTION 15**

A quantitative measurement used to determine test completion is\_\_\_\_\_.

- A. Requirements Coverage
- B. Defect Measurement
- C. Statistical Analysis

**Correct Answer: A**

**QUESTION 16**

For Black-Box Testing\_\_\_\_\_.

- A. The tester is completely unconcerned about the internal behavior of the program
- B. The tester is concerned with finding circumstances in which the program does not behave according to specifications
- C. Test data is derived solely from specifications
- D. All of the above

**Correct Answer: D**

**QUESTION 17**

Which of the following definitions apply to the cost of quality?

- A. Customer satisfaction
- B. Left over product
- C. Total cost of all project efforts
- D. Redoing entire project

**Correct Answer: C**

**QUESTION 18**

Achieving quality requires:

- A. Exceeding the customer's expectations

- B. Focusing on the customer
- C. Meeting all the definitions of quality
- D. All the above
- E. Understanding the customer's expectations

**Correct Answer:** D

**QUESTION 19**

Which of the following is NOT included in ISO guidelines?

- A. Purchaser and Supplier
- B. Internal Quality System Audits
- C. Management principles
- D. Documentation

**Correct Answer:** C

**QUESTION 20**

Inspections may or may not involve the author of the work product.

- A. True
- B. False

**Correct Answer:** A

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