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**Vendor:** IBM

**Exam Code:** C2050-219

**Exam Name:** IBM Sterling Order Management V9.1,  
Deployment

**Version:** Demo

## Topic 1, null

### QUESTION NO: 1

Due to an enterprise-wide license agreement, a company uses a database from a particular vendor. The database to be used for development is supported per the System\_Requirements\_Guide.pdf. The testing, staging, and production deployments are however going to use a different database (from a different vendor), which is also a supported database. Which statement is true about this situation?

- A.** The IBM Sterling Selling and Fulfillment Suite allows for the databases to be different between development, testing, staging and production deployments.
- B.** Since the IBM Sterling Selling and Fulfillment Suite uses standard JDBC to connect to the database, questions around compatibility of databases must be directed to the database vendors.
- C.** Even though it might work, the IBM Sterling Selling and Fulfillment Suite deployment will be supported by IBM only if the database used for production remains the same as the one used for development.
- D.** The IBM Sterling Selling and Fulfillment Suite deployment contains code that is database specific; therefore, it is not advisable to use different database providers between development and production environments.

**Answer: A**

### QUESTION NO: 2

While installing the IBM Sterling Selling and Fulfillment Suite in the GUI mode, the installation fails with an error indicating a user permission issue on the database schema. On researching the issue, it is discovered that the user has not been granted "CREATE TABLE" permission on the schema. The database administrator who can provide access is not accessible until the end of the week. Which statement is true regarding the application installation procedure?

- A.** The installation has to be rerun from the beginning after the permission has been granted to the user.
- B.** The IBM Sterling Selling and Fulfillment Suite should be re-installed with the option to use the database bundled along with it.
- C.** The installation can be run in a mode such that it does not connect to the database and the database scripts can be run later when the permission issue is resolved.
- D.** Since the issue is only a permissions issue, the installation can be run with a parameter in the silent file so it would ignore such errors and complete the installation successfully.

**Answer: C**

**QUESTION NO: 3**

Which two segment types are provided in IBM Sterling Selling and Fulfillment Suite?

- A. Made to fulfill
- B. Made to order
- C. Made to stock
- D. Made to demand
- E. Made to customer

**Answer: B,E**

**QUESTION NO: 4**

A customer places an order of amount \$100. As per their business rules, if the payment method is credit card the retailer has to authorize the credit card by contacting the payment gateway for the complete order amount before the order can be scheduled. Which execution step needs to be completed for the payments on the order to be authorized and the details stored against the order?

- A. The managePaymentTerms API needs to be invoked with the appropriate order and payment information in the input.
- B. The executePaymentTransactions API needs to be invoked with the appropriate order and payment information in the input.
- C. The Payment Collection, Payment Execution and Payment Collection transactions should be executed in that sequence for the order.
- D. The payment status on the order has to be manually changed to UTHORIZED?from the Sterling Selling and Fulfillment Foundation console.

**Answer: C**

**QUESTION NO: 5**

A specific customer implementation requires IBM Sterling Selling and Fulfillment Suite to create procurement transfer orders at the time of scheduling the original order. For achieving this, sourcing rules must be configured to use ship nodes instead of distribution rules. Which additional

parameters must be passed for the order creation?

- A. The shipping node and receiving node are passed at the order line level.
- B. The enterprise, buyer, and order type are passed at the order header level.
- C. The shipping node, receiving node, and catalog organization are passed at the order line level.
- D. The shipping node, receiving node, buyer, and enterprise are passed at the order header and line level.

**Answer: A**

#### **QUESTION NO: 6**

Synchronous services can be invoked in the IBM Sterling Selling and Fulfillment Suite through which two components?

- A. Actions
- B. Conditions
- C. User Exits
- D. Agent Server
- E. Integration Server

**Answer: A,C**

#### **QUESTION NO: 7**

A company wants to run the schedule agent in multiple environments each having different provider URL values for their JMS queues. However, they do not wish to modify the agent configuration on each environment to the corresponding provider URL value. How can this be achieved?

- A. Set the provider\_url value in the sandbox.cfg file on each environment correctly.
- B. Set the value of the yfs.agent.override.providerurl property in the jms.properties file.
- C. Set the value of the yfs.agent.override.providerurl property in the servers.properties file.
- D. Override the value of the yfs.yfs.agent.override.providerurl property in the customer\_overrides.properties file.

**Answer: D**

**QUESTION NO: 8**

Using the Exception Console of the IBM Sterling Selling and Fulfillment Suite, the exceptions raised by asynchronous services can be viewed. The developer needs the ability to view the error XML, modify it, and process it. Which property of the Receiver Link Exception Handling properties should the developer turn on?

- A. Is Reprocessible
- B. Handle Exceptions
- C. Process Exceptions
- D. Reprocess Exceptions

**Answer: A**

**QUESTION NO: 9**

A retailer needs different types of items to be associated with their corresponding provided services. For example, all the televisions need to be associated with an installation service, whereas microwaves need to be associated with a product demo service. What should be created to help achieve this?

- A. Create an asset for the item contains the associated service.
- B. Create an item classification with the purpose set as service Association
- C. Create item attributes for each item type with purpose set as service Association
- D. Create item categories for each item type with purpose set as service Association

**Answer: B**

**QUESTION NO: 10**

Payment Administration users should be able to view only payment related alerts while Node Administrator users should be able to view all alerts. Which approach achieves this?

- A. In the alert configuration in Applications Manager, under Application > Application Platform > Alert > Exception Type appropriately define the users who will need to view the alert.

- B.** In the alert configuration for Exception Type Role in Applications Manager, under Application > Application Platform > Alert > Exception TypeRole appropriately define the users who will need to view the alert.
- C.** In the alert queue configuration in Applications Manager, under Application > Application Platform > Queue Management add the userscorresponding to the Payment Administration and Node Administrator users appropriately to the correct queues.
- D.** In the alert queue configuration in Applications Manager, under Application > Application Platform > Queue Management add the user groupscorresponding to the Payment Administration and Node Administrator users appropriately to the correct queues.

**Answer: C**

#### **QUESTION NO: 11**

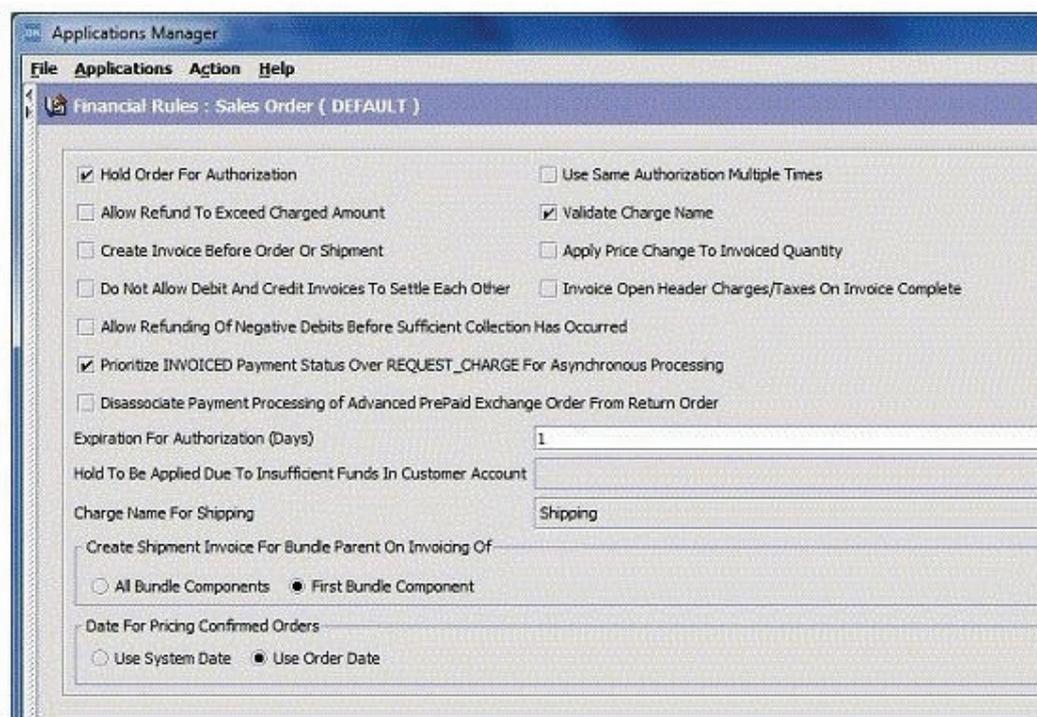
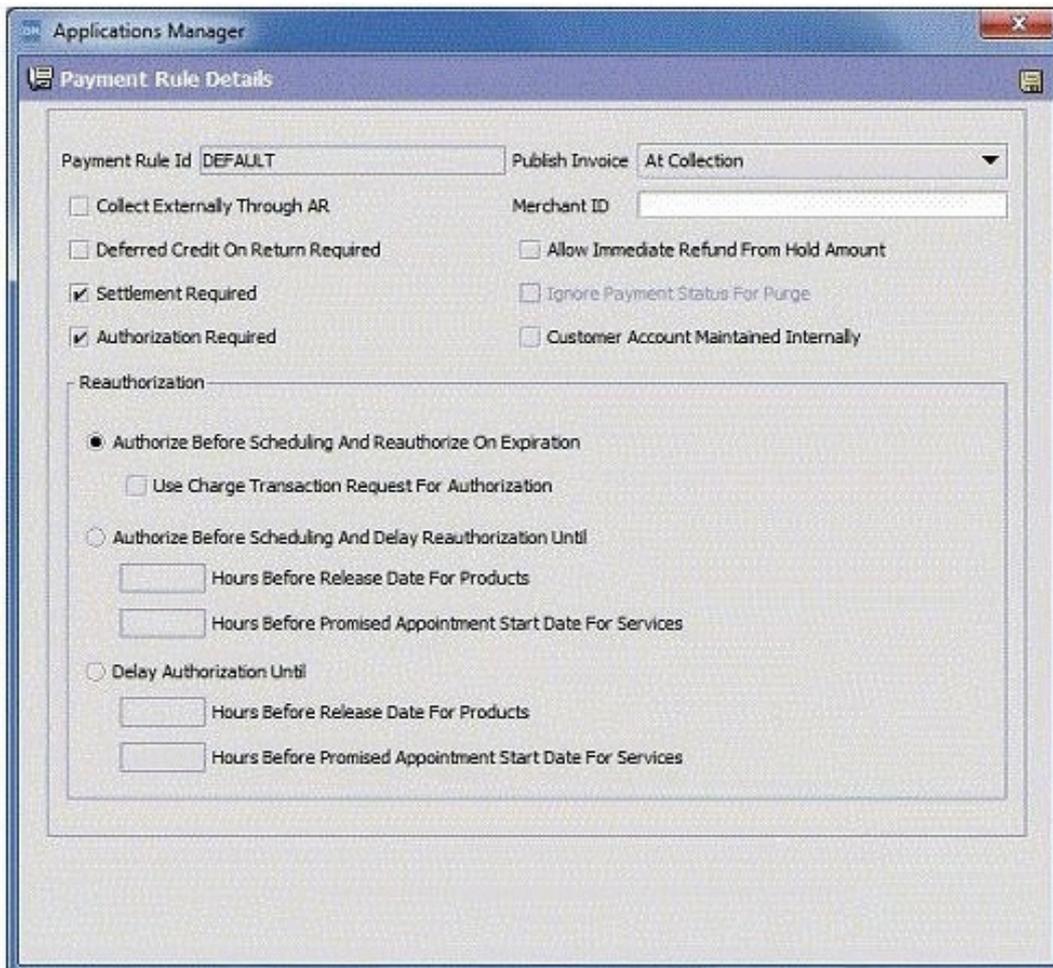
A retailer wants to have different process flows for orders created online and from their stores. How can this efficiently be achieved?

- A.** Create separate document types for online and store orders.
- B.** Configure a hub rule that will move online and store orders to different pipelines.
- C.** Implement the YFSVerifyOrderUE to check for the different modes of order capture.
- D.** Pass different values for the 'Channel' attribute in the input and distinguish the two in the ON\_SUCCESS event of createOrder API.

**Answer: B**

#### **QUESTION NO: 12**

A customer credit card has been authorized with an authorization expiration date of September 28. The order does not get settled before September 28 and the payment configurations are as shown below.



On which date will the IBM Sterling Selling and Fulfillment Suite raise a reauthorization request?

A. September 27A.September 27

- B. September 28B.September 28
- C. September 29C.September 29
- D. September 30D.September 30

**Answer: A**

### **QUESTION NO: 13**

A buyer in the supply chain network requires certain compliance services (such as adding an RFID label) to be performed for certain items. Which statement is true about the fulfillment process for this item?

- A. Compliance services can be performed for only bundle items.
- B. Compliance services can be configured at item level for each buyer.
- C. Compliance services can be configured at the enterprise, buyer, and item level.
- D. Compliance services can be configured for a buyer at the item classification level.

**Answer: D**

### **QUESTION NO: 14**

A service provider offers installation and haul away services for appliances and furniture. The services are offered by two teams, each specializing in either appliances or furniture. On receiving a request for a service, the service provider would like to use the closest team to the customer that also has the relevant skills. How can this requirement be achieved?

- A. The ship node servicing the customer's shipping address should be stamped as the "ServiceNode" on the service order line.
- B. The installation and haul away items should be modeled as service items in the catalog and Sourcing rules for provided services should be configured.
- C. The installation and haul away should be modeled as accessories to the main product (appliance and furniture) so the sourcing rules for the product will also look for capacity for the accessories.
- D. The service items should be defined in the catalog along with their association with the main product (appliance and furniture). The sourcing rules for the product item will then automatically identify the right ship node that can offer the service.

**Answer: B**

**QUESTION NO: 15**

An organization is using the Service Builder to create a service for transforming data from one format to the other (EDI to XML). However, they are unable to do so as they encounter errors while trying to save the service. Which two options may be responsible for this?

- A. A transport node is missing.
- B. A component node is missing.
- C. An API component exists without System Arguments specified.
- D. An API component exists without the template file name specified.
- E. All required properties on all nodes and links do not have values specified.

**Answer: B,E**

**QUESTION NO: 16**

Which two statements are true in determining the work order type, either Provided Service (PS) or Delivery Service (DS) Work Order?

- A. A work order is considered to be a DS work order if all the lines present are DS lines.
- B. A work order is considered to be a PS work order if all the lines present are PS lines.
- C. A work order is considered to be a DS work order if there is at least one DS line present.
- D. A work order is considered to be a PS work order if there is at least one PS line present.
- E. A work order is considered to be a PS work order if services are completed at the ship node.
- F. A work order is considered to be a DS work order if services are completed at the ship node.

**Answer: A,D**

**QUESTION NO: 17**

In a current implementation of IBM Sterling Selling and Fulfillment Suite, only default demand types are used. A Kitting Work Order is created for Kit Item "Kit1" with a quantity of 10. The Work Order is released and the pick tasks are generated for the component items. Following is the Kit configuration:

Kit Item ID : Kit1  
Item1, Kit Qty : 2  
Item2, Kit Qty : 1  
Item3, Kit Qty : 4

What will be the status of the inventory demand for the component items?

- A. CREATED, Item1 Qty : 2, Item2 Qty : 1. Item3 Qty : 4
- B. RESERVED, Item1 Qty : 2, Item2 Qty : 1. Item3 Qty : 4
- C. ALLOCATED, Item1 Qty : 2, Item2 Qty : 1. Item3 Qty : 4
- D. CREATED, Item1 Qty : 20, Item2 Qty : 10. Item3 Qty : 40
- E. RESERVED, Item1 Qty : 20, Item2 Qty : 10. Item3 Qty : 40
- F. ALLOCATED, Item1 Qty : 20, Item2 Qty : 10. Item3 Qty : 40

**Answer: F**

#### **QUESTION NO: 18**

The Item Bedroom Set has components Bed Set, Dresser Set and Entertainment Set. The Bed Set, Dresser Set and Entertainment Set are individual bundles in that Bedroom Set. Which Item Type does this Bedroom Set represent in IBM Sterling Selling and Fulfillment Suite?

- A. Bundle
- B. Package
- C. Logical Kit
- D. Physical Kit
- E. Dynamic Physical Kit

**Answer: A**

#### **QUESTION NO: 19**

A retailer has a simple fulfillment network with one internal distribution center (DC). The retailer would now like to introduce a new line of merchandise that will be shipped directly to the customer by a third party logistics (3PL) facility. How should the sourcing rules be set up to accommodate the new line of merchandise?

- A.** Since the third party logistics facility ships only the new line of merchandise, the 3PL ship node can be specified on the order lines containing these items.
- B.** The sourcing rule should be set up so all items will be shipped from both the 3PL and the internal DC. The product will automatically choose only one ship node per order line.
- C.** Item classification-based sourcing rule can be defined so only items belonging to the new line get sourced from the 3PL while the other items get sourced from the internal DC.
- D.** The 3PL and internal DC should be assigned priorities so the cost to fulfill an internal item will be cheapest from the DC and the cost to fulfill the new line of merchandise will be cheapest from the 3PL node.

**Answer: C**

#### **QUESTION NO: 20**

A fashion retailer would like to start taking pre-orders for an upcoming new line of merchandise. Orders get stamped with the advertised release date of the merchandise. To prevent spurious procurements from being triggered, the retailer wants the orders to be sourced only a few days ahead of the inventory being available. Which option will address this requirement?

- A.** The orders should be put on a scheduling hold, and the hold released a few days before the advertised product release date.
- B.** The scheduling rule can have a lead day of 'X' days configured so orders will be scheduled only that many days ahead of the advertised release date.
- C.** The scheduling rule can be configured to retry every 'X' hours so the orders will remain backordered until the advertised release date of the product is reached.
- D.** The order can have an expected ship date way out in the future (like 1/1/2100) so the scheduling agent will not pick up these orders. The expected ship date can then be changed a few days before inventory becomes available.

**Answer: B**

#### **QUESTION NO: 21**

A buyer sends details of an order in the form of a flat file. A developer needs to create a service that will read this flat file and, based on its contents, transform it into XML to create an order in the IBM Sterling Selling and Fulfillment Suite. Which nodes does the developer need to create for this service?

- A.** FTP, Text Translator, and API

- B. File I/O, XSL Translator, and DB
- C. File I/O, Text Translator, XSL Translator, and API
- D. File I/O, Text Translator, XSL Translator, API, and DB

**Answer: C**

**QUESTION NO: 22**

A return order has been released and the return items are ready to be received. What is the first step that needs to be taken on the Return Order in the Application Console to initiate the receiving process?

- A. Start Receipt
- B. Record Receipt
- C. Receive Receipt
- D. Report/Record Receipt

**Answer: A**

**QUESTION NO: 23**

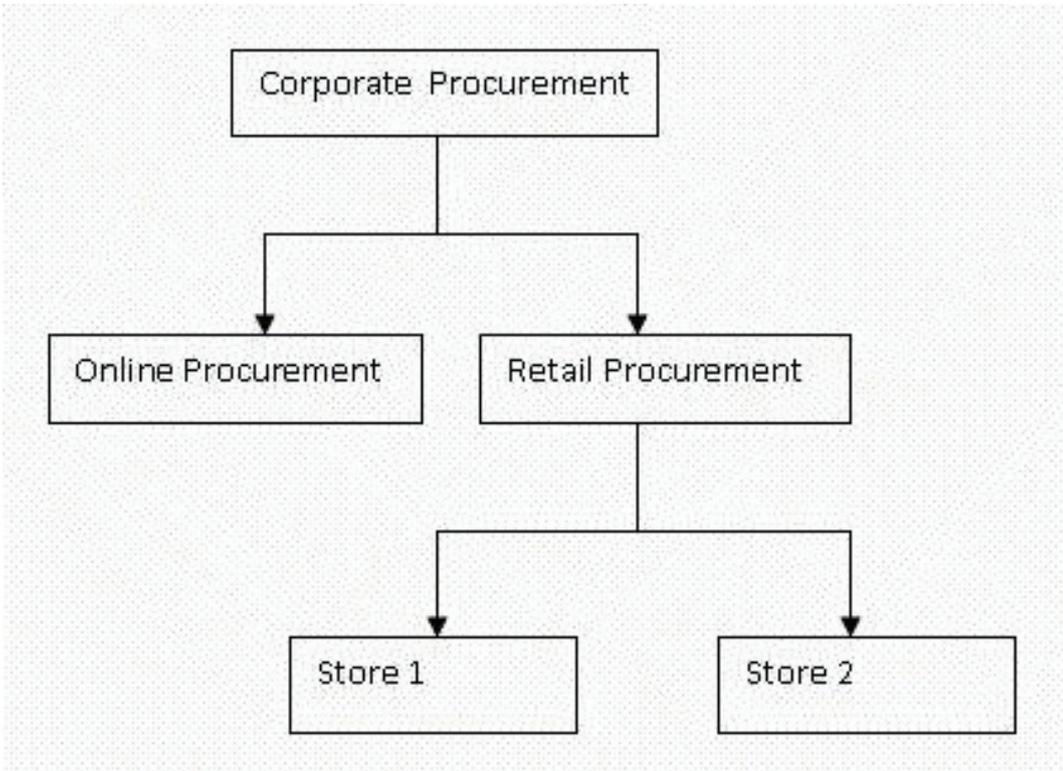
In a current implementation of IBM Sterling Selling and Fulfillment Suite, only default demand types are used. A sales order is created for an Item with a quantity of 10 and the order is in "Created" status. What will be the status of the inventory demand for this Item quantity 10?

- A. RESERVED
- B. ALLOCATED
- C. OPEN\_ORDER
- D. FIRM\_FORECAST
- E. DEMAND\_FOR\_RELEASE

**Answer: C**

**QUESTION NO: 24**

The customer hierarchy is defined as shown.



Which statement is true if a price list is assigned to Corporate Procurement and marked as sharable?

- A. The price list is only assigned to Corporate Procurement.
- B. The price list is automatically assigned to all the customers in the hierarchy.
- C. The price list is automatically assigned to Corporate, Retail and Online Procurement.
- D. The price list is automatically assigned to Online Procurement and Retail Procurement.

**Answer: B**

#### QUESTION NO: 25

All of the items that are part of orders being shipped need to be picked from the storage location and packed to be made ready for shipping. To achieve this, users need to be notified at least 12 hours before the Requested Shipment Date of an order. Which approach will help accomplish this?

- A. Configure a status monitor for the shipped status which will invoke the appropriate action before 12 hours.
- B. Configure an order monitor for the appropriate pipeline which will raise the alert 12 hours before the Requested Ship Date.
- C. Configure the Exception Type to be raised 12 hours before the order is shipped under

Applications Manager > Applications > ApplicationPlatform > Alert.

D. Configure the Alert Queue to raise the alert 12 hours before the order is shipped under Applications Manager > Applications > ApplicationPlatform > Queue Management.

**Answer: B**

#### **QUESTION NO: 26**

A customer calls the call-center to initiate a return. However, the customer does not have a sales receipt of the sales order. How can this return order be created in the system?

- A. Create a credit memo.
- B. Create a blind return order.
- C. Issue a refund to the customer.
- D. Create a return with a dummy sales order number.

**Answer: B**

#### **QUESTION NO: 27**

Due to the large number of orders coming from a particular customer, a developer decides to dedicate some workers to work on orders of only that particular customer. How can the developer implement this?

- A. Create a team and assign all the dedicated users to that team.
- B. Create a user group and assign all the dedicated users to the user group.
- C. Create a menu group and add menu items that are specific to the customer.
- D. Create a new set of UI screens for that particular customer which any of the workers can access.

**Answer: A**

#### **QUESTION NO: 28**

Which property file is used by IBM Sterling Selling and Fulfillment Suite to invoke the external LDAP properties?

- A. yfs.properties
- B. servers.properties
- C. security.properties
- D. customer\_overrides.properties

**Answer: D**

#### **QUESTION NO: 29**

In IBM Sterling Selling and Fulfillment Suite, which two users can have data access policy defined?

- A. Supplier
- B. Hub User
- C. Customer
- D. Node User
- E. Default User
- F. Enterprise User

**Answer: D,F**

#### **QUESTION NO: 30**

What are two effects on the system when Agent Servers are configured with high threading levels and there is low traffic volume?

- A. The throughput will be higher as the threading level is high.
- B. Better performance on Agent Servers as there is low traffic.
- C. Unnecessary overheads as there will be frequent getter tasks.
- D. The agents (consumers) could outpace the producers as there is low traffic.
- E. There will be higher levels of database contention due to excess threading.

**Answer: C,D**

#### **QUESTION NO: 31**

Which three tasks can be performed using System Management Console?

- A. Starting JMS Server
- B. Changing Properties for an Agent
- C. Changing Application Server Properties
- D. Setting Notification of an Application Server Shutdown
- E. Changing Database Cache Limits for an Application Server
- F. Resolving Problems with JMS Queue Number of Messages

**Answer: D,E,F**

### **QUESTION NO: 32**

The IBM Sterling Selling and Fulfillment Suite Application is using Oracle Database on a Real Application Cluster (RAC) platform with 2 nodes. There was a RAC server instance failure and the Application, Agent and Integration Servers are stopped with a SQL error message for the active transactions. What should the administrator do when the RAC instance is available on the standby node?

- A. Restart only the Agent Servers.
- B. Restart only the Application Server.
- C. Restart only the Integration Servers.
- D. Restart the Application, Agent and Integration Servers.
- E. No action is needed. The Application, Agent and Integration Servers will automatically reconnect to the standby node.

**Answer: E**

### **QUESTION NO: 33**

Purge logs are being generated for every purge transaction and are taking up a large amount of space on the file system. The developer wants to change the path where the purge logs are being generated. Which file must the developer change?

- A. sandbox.cfg
- B. yfs.properties
- C. app\_overrides.properties
- D. customer\_overrides.properties

**Answer: D**

**QUESTION NO: 34**

A developer has created a new agent that checks if the orders that are in the 'Created' status are valued at more than \$1000. If they are valued at more than \$1000 it does a credit verification before scheduling the order. This custom agent needs to be executed every 4 hours. When creating the infrastructure for the transaction, what should the developer define it as?

- A. Purge agent
- B. Scheduling agent
- C. Non task-based agent
- D. Task Queue Syncher agent

**Answer: C**

**QUESTION NO: 35**

Which three types of views are available in IBM Sterling Selling and Fulfillment Suite Application Console?

- A. List View
- B. Menu View
- C. Detail View
- D. Query View
- E. Search View
- F. Display View

**Answer: A,C,E**

**QUESTION NO: 36**

Which statement describes hang-off table in the IBM Sterling Selling and Fulfillment Suite?

- A. It is an independent table with a one-to-one relationship with a standard application database

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