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**Vendor:** IBM

**Exam Code:** C2020-180

**Exam Name:** IBM Cognos BI Professional

**Version:** Demo

**Question No : 1**

Which of the following is a significant cause of failure when using the technology-focused approach to BI Application development?

- A. Users often have difficulty understanding new technology.
- B. New technology often contains internal flaws and errors that affect the delivered solution.
- C. The solution is focused on a single subject area.
- D. Developers often focus on just the data.

**Answer: D**

**Question No : 2**

The V-Model testing process specifies that developers should both verify and validate each test. Which of the following describes how developers would validate their tests in the design step of the V-model?

- A. Check the design by conducting an assembly test.
- B. Check the design by conducting a component test.
- C. Check the design against the business requirements.
- D. Check the design against the developed components.

**Answer: C**

**Question No : 3**

Which of the following describes the major steps in the deployment process for a Cognos BI application and their proper order?

- A. Plan, verify, and customize
- B. Move, customize, and verify
- C. Plan, move, and secure
- D. Plan, move, and verify

**Answer: D**

**Question No : 4**

Which of the following is correct regarding report execution requests?

- A.** A low affinity request is directed to the same process that served up the originating low affinity request if the process is available and there is an available high affinity connection.
- B.** A low affinity request can be processed using a high affinity connection when a low affinity connection is not available.
- C.** An absolute affinity request does not require a connection because it has priority.
- D.** A high affinity request can be processed using a low affinity connection if there are no high affinity connections available.

**Answer: D**

**Question No : 5**

Which of the following is correct regarding the processing of a PageDown high affinity request?

- A.** The request is routed to the same process that served up the originating low affinity request if the process is available and if there is an available high affinity connection.
- B.** The request is given priority and is always processed by the same process that served up the originating low affinity request.
- C.** The request is load-balanced and is sent to any available dispatcher in the system.
- D.** The request is automatically queued and is processed by the first available low affinity connection in the system.

**Answer: A**

**Question No : 6**

Which service is required when a user views saved report output?

- A.** presentation service
- B.** report data service
- C.** report service
- D.** batch report service

**Answer: A**

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**Question No : 7**

If anonymous access is disabled, when a user accesses Cognos BI, what is the correct flow of the request?

- A. To Cognos Access Manager which queries the content store for user information and displays the log on page through the dispatcher and the gateway
- B. To the monitoring service which monitors the user authentication request and displays the log on page through the dispatcher and the gateway
- C. To the presentation service which displays the log on page through the dispatcher and the gateway
- D. To Cognos Application Firewall which monitors the user authentication request and displays the log on page through the dispatcher and the gateway

**Answer: C**

**Question No : 8**

You are tasked with administering the Cognos BI system to perform batch reporting in a way that maximizes the use of available system resources. Given the following information, how many jobs should be created to perform this task?

480 reports must run

6 report processes are available

Each process is configured to use 4 low affinity connections

- A. 20
- B. 24
- C. 48
- D. 12

**Answer: A**

**Question No : 9**

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A user makes the following request: "I need to see actual sales compared with projected sales, and margin range for branches within each division, by product line, sales rep by sales manager, and cost center over time." Which of the following is a dimension identified by the request?

- A. Cost
- B. Margin Range
- C. Actual / Projected
- D. Sales Range

**Answer: B**

**Question No : 10**

When a user requests a certain piece of information, the interviewer may ask what the user would do with that information. From the techniques described in the BI Professional Workshop, why is the interviewer asking this particular question?

- A. To determine if the user is allowed access to that particular information and therefore should not be included in his subject area.
- B. To determine if the user understands how the information is functionally used within the organization.
- C. To determine if the information is a security concern and should therefore be made unavailable to other users.
- D. To determine if the information is an actionable item for the user and therefore part of a business requirement.

**Answer: D**

**Question No : 11**

All of the following are considered part of the analyze phase of a BI development project

EXCEPT:

- A. Conduct a readiness assessment
- B. Analyze solution scope
- C. Determine detailed requirements
- D. Create a logical data model

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**Answer: D**

**Question No : 12**

Which of the following statements best describes the Iterative Approach of application development?

- A.** A prototype solution is developed after the initial user interviews. This prototype is then used as a basis for refining specific design requirements.
- B.** The design step is repeated multiple times before proceeding to the development step. Each pass through the design step further refines the eventual solution.
- C.** The solution is developed and delivered to the users. After approximately 2 weeks, the users are interviewed for any missing requirements and any new requirements form the basis for the next iteration.
- D.** A prototype is created that addresses 80 to 90% of the business requirements. This is demonstrated to the users and their feedback is used to refine the prototype in subsequent iterations.

**Answer: D**

**Question No : 13**

A user makes the following request: "I need to see the number of flights throughout the year that arrived or departed more than 15 minutes early or late by origin and destination airport, by carrier, and by time of day. I want to see if the number of flights delayed is greater for large carriers or small carriers." This request requires clarification to make the user's intention clear. Which of the following will NOT further clarify the user's request?

- A.** Determine if origin and destination airports should be considered joined pairs (for example, from DFW to ORD) or as separate dimensions.
- B.** Determine if 15 minutes is the only significant grouping of late or early departures or arrivals.
- C.** Determine the definition of a large and small carrier.
- D.** Determine if Date and Time of Day should be split into separate dimensions.

**Answer: D**

**Question No : 14**

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Which of the following describes common methods for enriching an initial dimension map?

- A. Add exception and range band dimensions and include additional metrics and calculations.
- B. Merge dimensions and include additional metrics and calculations.
- C. Include additional metrics and calculations and core metrics and dimensions from related business areas.
- D. Include additional metrics, calculations, and hierarchy levels, and dimensions from related subject areas.

**Answer: A**

**Question No : 15**

A consultant realizes after determining business requirements, that a complete solution will require several related but separate projects. The consultant must choose one project to deliver first. Which of the following describes the considerations that should govern that choice?

- A. Priority of IT, ease of development, resource availability, and data availability
- B. Business impact, ease of development, resource availability, and number of target users
- C. Data availability, ease of development, resource availability, and position of project sponsor in the organization
- D. Business impact, data availability, ease of development, and resource availability

**Answer: D**

**Question No : 16**

Which of the following is a common mistake made by designers when creating dimension models?

- A. Including alternate hierarchies.
- B. Including multiple date/time hierarchies.
- C. Splitting a single dimension into multiple dimensions.
- D. Adding dimensions and measures from other subject areas.

**Answer: D**

**Question No : 17**

A user makes the following request: "I need to see actual sales compared with projected sales, and margin range for branches within each division, by product line, sales rep by sales manager, and cost center over time." Based on the user's request, Actual Sales and Projected Sales have been identified as required measures. Which of the following other measures would be included in an initial dimension map?

- A. Unit Cost
- B. Average Sales
- C. Discount Amount
- D. Sales Variance

**Answer: D**

**Question No : 18**

A user makes the following request: "I need to see the number of flights throughout the year that arrived or departed more than 15 minutes early or late by origin and destination airport, by carrier, and by time of day. I want to see if the number of flights delayed is greater for large carriers or small carriers." Based on this request, the following metrics have been identified: Flight count, and minutes early or late. Large carriers operate significantly more flights than small carriers. Which of the following additional metrics or calculations would provide the MOST value to the user?

- A. Average number of flights 15 minutes early or late
- B. Percentage of flights 15 minutes early or late
- C. Average minutes early or late
- D. Origin/Departure airport count

**Answer: B**

**Question No : 19**

When following the Information Focused approach, what should the users bring to the initial interview?

- A. Copies of key reports, structure of database tables, job responsibilities, and objectives
- B. Job responsibilities, objectives, what information they need to get their work done, and

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copies of key reports

- C. List of reports they desire, what information they need to get their work done, and structure of database tables
- D. Job responsibilities, objectives, and a list of reports they desire

**Answer: B**

**Question No : 20**

A company receives new orders each night. Those orders must be filled and packed for shipment before the end of each day. The users need to know which orders have arrived during the night and which still require filling throughout the day. Supervisors also need the flexibility to inquire against the database on a variety of items outside of the standard order filling process (e.g. customer outstanding balance or shipping rates). Which of the following Cognos 8 components BEST fills the company's needs?

- A. Analysis Studio and Event Studio
- B. Report Studio and Query Studio
- C. Query Studio and Metric Studio
- D. Analysis Studio and Report Studio

**Answer: B**

**Question No : 21**

Which of the following statements describes the critical differences between a managed report and a query?

- A. A managed report is intended to be run on a regular execution schedule from a background batch process whereas a query is run interactively.
- B. A managed report is authored by trained developers whereas a query is authored by either trained developers or end users.
- C. A managed report is intended to be run on a regular execution schedule whereas a query is intended to be authored and run on-demand.
- D. A managed report prompts users for run-time parameters whereas a query does not.

**Answer: C**

**Question No : 22**

Which of the following allows greatest flexibility in formatting but generally has the lowest interactivity with the users?

- A. Analysis
- B. Query
- C. Dashboards
- D. Managed Reports

**Answer: D**

**Question No : 23**

Which of the following issues is Iterative Development specifically designed to address?

- A. The very act of developing a system or solution will change the business requirements.
- B. Users understand their business processes but they don't usually understand application development.
- C. No developed solution will satisfy all users equally.
- D. Users often feel that IT does not understand the business.

**Answer: A**

**Question No : 24**

Which of the following BEST describes the group of users who would typically use these Cognos8 components: Metric Studio, Analysis Studio, and Query Studio?

- A. Executives
- B. Analysts and Authors
- C. Knowledge workers and decision makers
- D. Information Consumers

**Answer: C**

**Question No : 25**

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A company records when customers check into a service center. If there are too many customers waiting for the number of service representatives on hand, a manager wishes to be notified by an e-mail that contains a report showing the current condition. Which of the following Cognos 8 Components would BEST address their needs?

- A. Office Connection and Report Studio
- B. Data Manager, Event Management, and Office Connection
- C. Office Connection and Query Studio
- D. Event Management and Report Studio

**Answer: D**

**Question No : 26**

A company wishes to coordinate the anticipated hiring activities of all of the departments in a given division of the organization. The CEO has mandated a limit of 50 total new hires for the coming fiscal year. The various departments must coordinate future hiring. The CEO would also like to see reports comparing the projected hiring vs. the actual number of new hires by department. Which set of Cognos 8 components BEST supports the company's needs?

- A. Planning and Report Studio
- B. Report Studio and Analysis Studio
- C. Event Studio and Report Studio
- D. Planning and Data Manager

**Answer: A**

**Question No : 27**

A company has a manufacturing database they wish to interrogate. They know there are issues that have affected production quality over the last year but they are unsure exactly what factors are contributing to the problem. They would like to be able to quickly examine manufactured batches from multiple perspectives and, if there are any anomalies or any unusual trends over time, they would then like to focus on specific batches to understand the details. Which of the following Cognos 8 Components would BEST address their needs?

- A. Analysis Studio and Report Studio

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