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QUESTION 1

A business analyst has incorporated all the relevant feedback from stakeholders in the business analysis plan.

Which next step should the business analyst take?

- A. Start documenting requirements
- B. Start implementing the project.
- C. Store the document for safe keeping.
- D. Obtain approval on the plan.

Correct Answer: D

QUESTION 2

After implementation of the product, the customer reports defects. What is the best course of action to take?

- A. Escalate the issue to the project manager since the acceptance was given by the customer.
- B. Do nothing since the solution is now the responsibility of the operations manager.
- C. Compare reported defects with user acceptance test results.
- D. Involve the end users and plan a new round of acceptance tests to check the gaps.

Correct Answer: C

QUESTION 3

A business analyst is working on a project to update the user interface for a legacy procurement system. An end user raises concerns that the new solution will not support their core business processes.

How could the business analyst address the end user's concerns about the new interface?

- A. Develop a prototype to gather functional requirements.
- B. Document the business data objects using an entity relationship diagram.
- C. Consult the stakeholder register to evaluate if the user has authority to influence the project.
- D. Develop a use case package to support the user interface.

Correct Answer: D

QUESTION 4

Which technique allows the collection of the maximum number of ideas on a subject from a group without considering the validity or practicality of the ideas?

- A. Prototyping
- B. Surveying
- C. Brainstorming
- D. Interviewing

Correct Answer: C

QUESTION 5

Which of the following can be used to determine if requirements align to the product's objectives?

- A. Activity network diagrams
- B. Five Whys
- C. Business use cases
- D. Context diagrams

Correct Answer: C

QUESTION 6

Which tool provides combined functionality for business analysis and quality assurance activities?

- A. Functional specification tool
- B. Solution quality assurance tool
- C. System use case modeling tool
- D. Requirements traceability tool

Correct Answer: C

QUESTION 7

A business analyst conducts an initial review to define scope. The analysis includes the review of the business case, project goals, and objectives to obtain the necessary and required context. Based on that information, the business analyst determines that this is a large project with multiple interfaces which could cost the company money that was not initially included in the budget.

What characteristics of the project are needed to determine the approach so that the business analyst can validate whether they will need to have a discussion about the budget?

- A. Selected project life cycle
- B. Business analysis deliverables to be produced
- C. Type of elicitation activities to be conducted
- D. Decision on the type of models to be used

Correct Answer: B

QUESTION 8

How can a business analyst show progressive iterations of product development to stakeholders after the requirements baseline has been approved?

- A. Review performance data with the project sponsor.
- B. Conduct requirement walkthrough sessions.
- C. Create prototype proof-of-concept models.
- D. Talk to distinct testing groups to check testing status.

Correct Answer: B

QUESTION 9

A business analyst and stakeholders have completed documentation of the acceptance criteria for the requirements of a new vehicle leasing database. A concern is raised that some of the key performance indicators may not validate the desired benefits of the implementation.

What should the business analyst do to ensure that the business need can be validated?

- A. Document a constraint
- B. Document a defect
- C. Document an assumption
- D. Document a business rule

Correct Answer: A

QUESTION 10

A business analyst is discussing the acceptance criteria for a new measurement system with the operations manager. The operations manager is particularly concerned about the accuracy of the new system because mistakes in data measurements could be extremely costly to fix.

Which of the following is the best strategy to define the appropriate acceptance criteria?

- A. Quantify the risks associated with the measurement errors and update the risk register.
- B. Clearly define the maximum acceptable error rate for the new system.
- C. Ask the operations manager to formally accept the requirements documents.
- D. Plan a training session for the new system before it is handed over to the operations manager.

Correct Answer: B

QUESTION 11

The human resources, engineering, and marketing departments have provided feedback on the business needs for a new product. After analyzing the feedback from the three departments, it would be best to:

- A. collaborate on a product scope that aligns with the company's objectives.
- B. vote on the product's highest-value business needs.
- C. delegate the decision to be made by the product sponsor.
- D. negotiate to best meet each department's objectives.

Correct Answer: A

QUESTION 12

Which document best provides the boundaries for product development?

- A. Scope document
- B. Project plan
- C. Scope definition
- D. Requirements baseline

Correct Answer: A

QUESTION 13

A company wants to procure a tool to improve customer satisfaction and loyalty. Which of the following documents would provide basis for analyzing vendor products?

- A. Business case
- B. Project charter
- C. Survey
- D. Storyboard

Correct Answer: B

QUESTION 14

The best way to ensure the integrity of requirements is to:

- A. implement version control, maintain a history of requirements changes, and track the status of each requirement
- B. establish a requirements baseline, establish a change control board, and label each requirement uniquely
- C. use a requirements management tool, measure requirements volatility, and maintain a history of requirements changes
- D. establish a change control board, track the status of each requirement, and use a requirements management tool.

Correct Answer: B

QUESTION 15

What can a business analyst use to track requirements documentation?

- A. Business rules matrix
- B. Version control system
- C. Data dictionary
- D. Affinity diagram

Correct Answer: B

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