

# PK0-004<sup>Q&As</sup>

CompTIA Project +

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### QUESTION 1

A project team is brainstorming and documenting what might go wrong in a project, the possible impact, and potential actions should certain situations arise.

Which of the following contains actions the team is MOST likely to consider?

- A. Identify, collaborate, quantify
- B. Accept, mitigate, transfer
- C. Stop, review, plan
- D. Prioritize, qualify, engage

Correct Answer: A

Reference: <https://www.nap.edu/read/11183/chapter/6#29>

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### QUESTION 2

A project manager was reprimanded for failing to complete timely status reports and providing mixed messaging about a project's performance.

Which of the following would be responsible for discussing and resolving this issue?

- A. Project coordinator
- B. Project stakeholder
- C. Project management office
- D. Project sponsor

Correct Answer: C

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### QUESTION 3

A project team learns that potential remodeling on the production floor might occur during the execution phase of their project. The project team starts debating the different options available to keep delivering without adjusting the schedule.

Which of the following risk activities is being performed?

- A. Mitigation
- B. Quantification
- C. Planning

D. Identification

Correct Answer: A

**QUESTION 4**

A project manager has laid out a network diagram and is beginning to schedule activities for an upcoming project. Which of the following activities should be performed LAST?

- A. Determine the start/finish dates.
- B. Determine the critical path.
- C. Determine the dependencies.
- D. Determine the task durations.

Correct Answer: B

**QUESTION 5**

A team member has reported Task 3 will be completed ahead of schedule.

ID	Task Name	Start	Finish	Duration	Mar 2017																		
					6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
1	Task 1	3/6/2017	3/6/2017	1d	█																		
2	Task 2	3/7/2017	3/13/2017	5d		█	█	█	█	█													
3	Task 3	3/7/2017	3/9/2017	3d		█	█	█															
4	Task 4	3/10/2017	3/17/2017	6d				█	█	█	█	█	█										
5	Task 5	3/20/2017	3/21/2017	2d															█	█			

Using the given chart, which of the following represents the critical path if Task 3 is completed in two days?

- A. 8 days
- B. 10 days
- C. 11 days
- D. 12 days

Correct Answer: D

**QUESTION 6**

A project manager is assigned a global team. The project manager is having difficulty understanding some of what is

communicated during conference calls.

Which of the following is the BEST way to address this issue?

- A. Reassign the project manager to a different project.
- B. Transfer the project team members who are difficult to understand to another project.
- C. Inform the sponsor and ask for feedback on how to address the issue.
- D. Communicate critical conversations and decision points via email.

Correct Answer: D

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#### QUESTION 7

A project manager learns that a key team member is required to work on a different assignment within the next two weeks. In which of the following organizational structures does the project manager work?

- A. Projectized
- B. Functional
- C. Flat
- D. Strong matrix

Correct Answer: B

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#### QUESTION 8

In which of the following organizational structures would a project manager have the MOST authority?

- A. Projectized
- B. Strong matrix
- C. Balanced matrix
- D. Functional

Correct Answer: A

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 57

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#### QUESTION 9

A project manager has requested the procurement department collect detailed solutions with cost estimates from qualified third-party vendors.

This is an example of an:

- A. MOA
- B. RFP
- C. RFI
- D. RFQ
- E. MOU

Correct Answer: D

Explanation: RFIs and RFQs may be used interchangeably but may also have different meanings in different organizations, so make certain you understand which document to use according to your organization's process. Regardless of what these documents are called, they should include your SOW, information regarding how responses are to be formatted and delivered, and a date by which responses must be submitted. Potential vendors may also be required to make a formal presentation, or they may be asked to submit a bid.

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#### QUESTION 10

Which of the following is MOST commonly associated with the WBS and used to develop a project timeline?

- A. Process diagram
- B. RACI matrix
- C. Gantt chart
- D. Network diagram

Correct Answer: C

Explanation: Gantt charts can show milestones, deliverables, and all the activities of the project including their durations, start and end dates, and the resources assigned to the task. Gantt charts typically display the tasks using a horizontal bar chart format across a timeline. I know project managers who have constructed Gantt charts for small projects using only a spreadsheet.

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#### QUESTION 11

A PM notes a feature that was delivered does not appear in the latest requirement document. The PM immediately submits a change request for remediation. Which of the following actions has the PM omitted?

- A. Identifying the risk
- B. Obtaining approval from the CCB
- C. Evaluating the impact of the risk

D. Communicating to stakeholders

Correct Answer: B

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### QUESTION 12

The PMO is confused by an entry in the risk register and would like the project manager to provide clarification regarding strategy. Based on the following entry:

ID	Name	Status	Owner	Strategy	Specific Response
100	Datacenter fire	Risk	Project manager	Avoid	Conduct regular off-site backups

Which of the following should be modified to BEST eliminate confusion?

- A. Change the status to issue and include it in the issue log
- B. Change the strategy to mitigate
- C. Change the name to identify the problem clearly
- D. Change the owner to sponsor

Correct Answer: B

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### QUESTION 13

The supervisor asks an engineer to be a project manager within the department. Of which of the following types of organizational structures is this an example?

- A. Projectized
- B. Functional
- C. Matrix
- D. Intermediary

Correct Answer: B

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### QUESTION 14

The project team is moving from high-level risks to detailed risks. Which of the following project phases is the project team moving between?

- A. Execution to monitor and control

- B. Initiation to planning
- C. Initiation to monitor and control
- D. Planning to execution

Correct Answer: D

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#### **QUESTION 15**

Which of the following project team members would MOST likely be tasked with maintaining project documents?

- A. Project coordinator
- B. Project manager
- C. Project scheduler
- D. Project sponsor
- E. Project champion

Correct Answer: B

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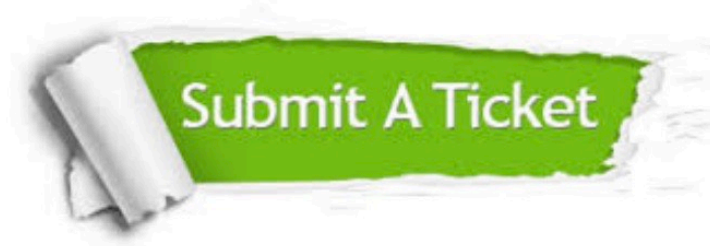
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