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Certified Pega System Architect (V8.8)

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### QUESTION 1

Select each task on the left and drag it to the corresponding Application Development Studio on the right, where the task can be completed.

Select and Place:

Task	Task	Application Development Studio
Review real-time UI designs with stakeholders.		App Studio
Monitor the cloud-based production system at run-time.		Dev Studio
Configure application security, versioning, and source control.		Admin Studio
Globally configure the setting for an Artificial Intelligence model.		Prediction Studio

Correct Answer:

Task	Task	Application Development Studio
	Review real-time UI designs with stakeholders.	App Studio
	Configure application security, versioning, and source control.	Dev Studio
	Monitor the cloud-based production system at run-time.	Admin Studio
	Globally configure the setting for an Artificial Intelligence model.	Prediction Studio

### QUESTION 2

An international online car parts business wants customers to find parts for any vehicle easily. You are asked to implement the following requirement Customers must select a make, model, and year to initiate a vehicle-specific search.

How do you configure the data storage in the application to implement the requirement?

Available Choices (select all choices that are correct)

- A. Configure a data page to store the make, model, and year vehicle data.
- B. Configure a static list of the make model and year vehicle data

- C. Configure a connection to an external system of record that contains the make model, and year vehicle data
- D. Configure a local data storage of the make model and year vehicle data

Correct Answer: AC

Explanation: To implement this requirement, you can configure a data page to store the make, model, and year vehicle data and configure a connection to an external system of record that contains the make, model, and year vehicle data. A data page is a rule that defines how and when to load data into memory for use by an application. You can configure a data page to source its data from an external system by using connectors or integrations. This way, you can access up-to-date vehicle data from an external database or web service without storing it locally in your application.

References: <https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-pages>  
<https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/sourcing-data-page-data-external-systems>

### QUESTION 3

A new case type for voiceover requests includes two tasks Edit Script and Record Script Your team has been asked to route Edit Script tasks to editors and Record Script tasks to actors. Which approach fulfills this requirement? Available Choices (select all choices that are correct)

- A. Create one work group for both personas and route to the work group
- B. Create one new work queue and split the tasks by type
- C. Create two new work queues one for editors and one for actors
- D. Create two new work groups in Dev Studio that reference one work queue

Correct Answer: C

Explanation: To fulfill this requirement, you can create two new work queues one for editors and one for actors. Work queues are used to route tasks to groups of users who share similar skills or responsibilities. You can then route Edit Script tasks to the editors work queue and Record Script tasks to the actors work queue.

References: <https://community.pega.com/knowledgebase/articles/case-management/88/routing-work-queues>

### QUESTION 4

two statements about Configuration sets are true? (Choose two.)

Available Choices (select all choices that are correct)

- A. Used if a Dynamic System Setting does not meet the requirements
- B. Enables the business to control application behavior
- C. Used to organize Configuration settings with a common element
- D. Defined in the Data -Configuration -Setting class

Correct Answer: BC

Explanation: These two statements about Configuration sets are true. Configuration sets are a unified configuration framework that allows for truly upgradeable and dynamic applications. Configuration sets enable the business to control application behavior by providing low-code options for customizing parameters for application features or specific case types. Configuration sets are used to organize Configuration settings with a common element, such as an application feature or specific case type. References: <https://academy.pegac.com/topic/configuration-sets/v1>

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#### QUESTION 5

Which two requirements ensure that valid data is used in a case? (Choose two.) Available Choices (select all choices that are correct)

- A. The data is organized in a data type
- B. The data fits the business logic
- C. The data is locally sourced
- D. The data is the correct field type

Correct Answer: BD

Explanation: These two requirements ensure that valid data is used in a case. The data fits the business logic means that the data values are consistent with the rules and conditions that define the case behavior and outcome. The data is the correct field type means that the data values match the expected format and structure of the field properties, such as text, number, date, or email. References: <https://community.pegac.com/knowledgebase/articles/data-management-and-integration/86/data-types> <https://community.pegac.com/knowledgebase/articles/data-management-and-integration/86/field-values>

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#### QUESTION 6

Which one of the following statements about configuring application access is true? Available Choices (select all choices that are correct)

- A. You must configure an Access Deny record to prevent user access
- B. The Persona access landing page is available in Dev Studio
- C. The system uses the most restrictive setting when an access group lists more than one role
- D. Production-level values impact whether certain Access When rules evaluate to true

Correct Answer: C

Explanation: This statement about configuring application access is true. An access group is a rule that defines the roles and permissions that users have in an application. An access group can list more than one role, but the system uses the most restrictive setting when there is a conflict between roles. For example, if one role allows creating a case and another role denies creating a case, the system denies creating a case for users who belong to both roles.

References: <https://community.pegac.com/knowledgebase/articles/security/86/access-groups>

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### QUESTION 7

A disputed transaction case records account information using a page property Account information is recorded at the time the case is created and does not update when the case is further processed Account information is stored in an external system and accessed by a data page.

How do you configure the account information page?

Available Choices (select all choices that are correct)

- A. Select Copy from a data page on the page property
- B. Configure the page property to refer to a keyed data page
- C. Select Refer to a data page on the page property
- D. Define a reference property that refers to the data page

Correct Answer: A

Explanation: To configure the account information page, you can select Copy from a data page on the page property. This option copies the data from the data page to the clipboard page when the case is created and does not update it when the case is further processed. A data page is a rule that defines how and when to load data into memory for use by an application.

References: <https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-pages>

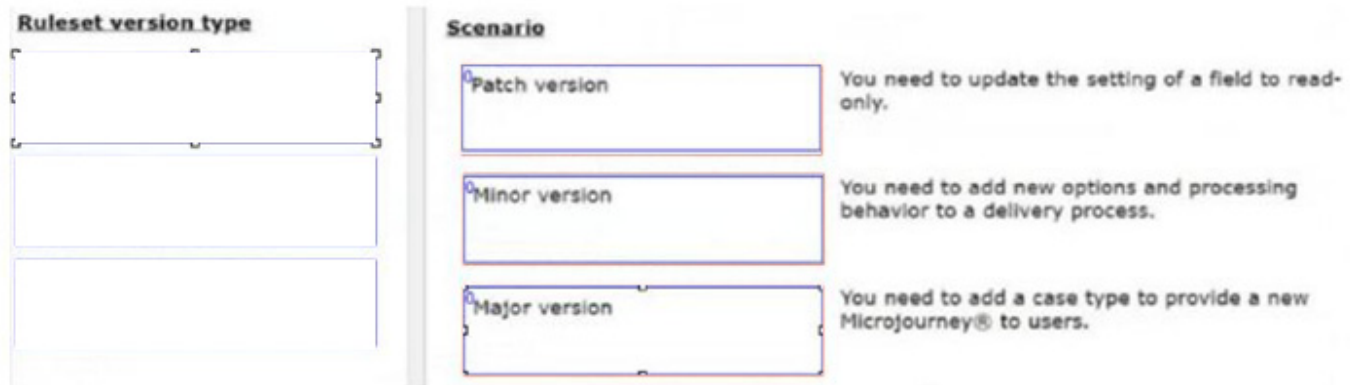
### QUESTION 8

Drag the appropriate ruleset version type on the left to the corresponding scenario on the right.

Select and Place:

Ruleset version type	Scenario
Major version	You need to update the setting of a field to read-only.
Minor version	You need to add new options and processing behavior to a delivery process.
Patch version	You need to add a case type to provide a new Microjourney® to users.

Correct Answer:



### QUESTION 9

You want to unit test a rule to ensure that the rule executes as intended, you need to populate a test page with valid data.

Which two options allow you to populate a test page before testing the rule? (Choose two)

Available Choices (select all choices that are correct)

- A. Configure an assertion to define the required data
- B. Configure a validate rule to populate the page with the necessary data
- C. Run a data transform to create the test page.
- D. Copy data from an existing clipboard page

Correct Answer: CD

Explanation: To populate a test page with valid data before testing the rule, you can run a data transform to create the test page or copy data from an existing clipboard page. A data transform is a rule that defines how to convert data that is in one format and class (the source) into data of another format and class (the target). The clipboard is a temporary memory area on the server that stores property values for your application.

References: <https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/data-transforms> <https://community.pega.com/knowledgebase/articles/application-development/86/clipboard-tool>

### QUESTION 10

In which two situations is it appropriate to use a decision table? (Choose two) Available Choices (select all choices that are correct)

- A. dance studio recommends a membership type based on the number and type of dance classes the customer wants to attend every month
- B. Order total is calculated based on the quantity and price of the items in the customer's shopping cart
- C. A hair care company suggests a line of products to customers based on their hair type, scalp moisture, hair moisture, and whether it is color-treated.

D. If customers decide to add insurance, checked bags or early boarding to their airline tickets extra fees are added to their order total

Correct Answer: AC

Explanation: In these two situations, it is appropriate to use a decision table because they involve deriving values that have one of a few possible outcomes based on multiple variables. For example, the dance studio can use a decision table to recommend different membership types based on different combinations of number and type of dance classes. The hair care company can use a decision table to suggest different product lines based on different combinations of hair characteristics.

References: <https://academy.pegacpsa.com/topic/decision-tables/v1>

### QUESTION 11

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary. Which configuration displays a Select flight insurance check box only when the itinerary includes a flight? Available Choices (select all choices that are correct)

- A. A disable condition (When rule) that is applied to the section with the flight insurance information.
- B. A visibility condition (When rule) that is applied to the Select flight insurance check box.
- C. A required condition (When rule) that is applied to the Select flight insurance check box.
- D. A disable condition (When rule) that is applied to the Select flight insurance check box.

Correct Answer: B

Explanation: To display the Select flight insurance check box only when the itinerary includes a flight, you can apply a visibility condition (When rule) to the check box. A visibility condition is a rule that determines whether a UI element is visible or hidden based on a logical expression or a reference to another rule. A When rule is a rule that defines a true-false test based on property values, constants, or other factors. References: <https://community.pegacpsa.com/knowledgebase/articles/user-experience/86/configuring-visibility-conditions>

### QUESTION 12

Which of the following statements about responsive breakpoints is true?

Available Choices (select all choices that are correct)

- A. Responsive breakpoints rely on fixed widths
- B. Responsive breakpoint behavior changes based on the device brand
- C. By default tables have two responsive breakpoints
- D. Custom responsive breakpoints are configured in App Studio

Correct Answer: C

Explanation: This statement about responsive breakpoints is true. Responsive breakpoints are points at which the layout of a UI element changes based on the screen size or orientation of the device. By default, tables have two responsive



breakpoints: one for tablet devices and one for phone devices. You can configure custom responsive breakpoints for other UI elements in App Studio. References: <https://community.pega.com/knowledgebase/articles/user-experience/88/configuring-responsive-breakpoints>

### QUESTION 13

Select each Process Step Description on the left and drag it to the appropriate Process Step on the right.

Select and Place:

Process Step Description	Process Step
A user enters information for a car reservation request.	Automation
The system evaluates the request type to determine the next step.	Decision
A manager determines whether to approve or reject a timesheet.	Approval
The system notifies the user of the case status by email.	Collect Information

Correct Answer:

Process Step Description	Process Step
The system evaluates the request type to determine the next step.	Automation
The system notifies the user of the case status by email.	Decision
A manager determines whether to approve or reject a timesheet.	Approval
A user enters information for a car reservation request.	Collect Information

### QUESTION 14

Sales managers must be able to approve sales quote proposals by email and from their mobile devices How do you



implement this requirement?

Available Choices (select all choices that are correct)

- A. Add an Approve/Reject step and enable email notifications on the case type
- B. Add an Approve /Reject step and enable approval from email and mobile
- C. Add an Approve/Reject step and a Send Email step
- D. Add an Approve/Reject step with mobile approval enabled and add a Send Email step

Correct Answer: B

Explanation: To implement this requirement, you can add an Approve /Reject step and enable approval from email and mobile. This way, sales managers can approve sales quote proposals by clicking a link in an email or by using their mobile devices. References: <https://community.pega.com/knowledgebase/articles/case-management/88/configuring-approval-email-and-mobile>

#### QUESTION 15

On a service level, the passed deadline interval is measured from Available Choices (select all choices that are correct)

- A. the end of the goal interval
- B. the end of the deadline interval
- C. when a user begins the assignment
- D. when the assignment is ready for a user

Correct Answer: A

Explanation: On a service level, the passed deadline interval is measured from the end of the goal interval. The goal interval defines when to take action because a step or case is taking too long to complete. The passed deadline interval defines when to take further action because a step or case is past the deadline.

References: <https://academy.pega.com/topic/passed-deadline-interval/v1>

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