

MB2-712^{Q&As}

Microsoft Dynamics CRM 2016 Customization and Configuration

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QUESTION 1

You are creating a new entity.

You need to configure the parent-child access level on an entity privilege for security roles.

Which type of entity ownership should you use?

- A. Organization
- B. System
- C. User or Team
- D. Business Unit

Correct Answer: D

QUESTION 2

You have a custom entity named Event Registration. Event Registration has a relationship with the contact entity.

You plan to add a field named Contact Phone to Event Registration.

You need to ensure that when a contact is added to an Event Registration record, the phone number of the contact is displayed in the Contact Phone field of the record. If the contact changes, the Contact Phone field must display the new

phone number of the contact.

What should you use?

- A. a lookup field
- B. a business rule
- C. entity mapping
- D. a calculated field

Correct Answer: D

QUESTION 3

You have a business rule that has a scope of AM Forms.

You discover that the business rule does not execute on forms when users access the forms. You need to ensure that the business rule executes on the forms when accessed by the users.

What should you do?

A. Assign the users permission to read the business rule.



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- B. Change the scope of the business rule from All Forms to Entity.
- C. Activate the business rule.
- D. Enable the execution of the business rule from the System Settings.

Correct Answer: A

QUESTION 4

You have a custom entity.

You need to add a date field that displays the date a user was hired. You must ensure that the value in the field remains the same, regardless of the time zone in which the field is viewed.

What are two possible ways to configure the field? Each correct answer presents a complete solution.

- A. Set the Behavior to User Local.
- B. Set the Format to Date Only,
- C. Set the Behavior to Time-Zone Independent.
- D. Set the Behavior to Date Only.

Correct Answer: CD

QUESTION 5

A user named User1 is the owner of a background workflow that makes changes to an account after the Credit Limit field of the account is modified.

A user named User2 adds a new account and saves the record.

A user named User3 edits the record and changes the street address of the account.

A user named User4 edits the record and adds a parent account.

User2 changes the value in the Credit Limit field and assigns the account to User4.

You need to identify which name will be displayed in the Last Modified By Field on the account record.

Which name should you identify?

- A. User3
- B. User1
- C. User2
- D. User4

Correct Answer: B



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QUESTION 6

You need to identify the maximum numb	per of stages that a business	s process flow can contain	n. What should you
identify?			

- A. 5
- B. 10
- C. 30
- D. 100

Correct Answer: C

QUESTION 7

Your Dynamics CRM organization uses Dynamics CRM Online.

You need to assign a license for a new user.

What should you use?

- A. the Microsoft Office 365 admin center
- B. the Microsoft Azure Service Bus settings
- C. the Dynamics CRM settings
- D. the Active Directory Users and Computers console

Correct Answer: A

QUESTION 8

You have a custom field.

You need to ensure that the field appears in Advanced Find results. What should you configure for the field?

- A. Field Security
- B. Searchable
- C. IMEMode
- D. Field Type

Correct Answer: B



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QUESTION 9

You need to limit a user\\'s ability to edit a specific field in a contact record.

You enable field security on the field properties.

What should you do next?

- A. Create an access team template.
- B. Enable hierarchical security.
- C. Create a new security role.
- D. Create a field security profile.

Correct Answer: D

QUESTION 10

You have an entity that has two activated business process flows named BPF1 and BPFZ A user starts a process by using BPF1, but then discovers that BPF2 must be used. What should you tell the user?

- A. If you switch to BPF2, the stages from BPF2 will be retained.
- B. Ownership of the records created in BPF1 will be assigned to the system when you switch to BPF2.
- C. If you can access BPF1 and BPF2, you can switch between them at any time.
- D. The data entered while using BPF1 will be lost when you switch to BPF2.

Correct Answer: A

QUESTION 11

You have a Dynamics CRM development environment and a Dynamics CRM production environment.

You have a project solution in the development environment You need to import the solution to the production environment as a managed solution.

What should you do?

- A. Export an unmanaged solution and select Managed for the package type. Import the exported solution to the production environment.
- B. Ask a developer to change the options of the import API so that CRM imports the unmanaged solution as managed.
- C. Change the options of the Import Solution dialog box to import the solution as managed.
- D. Use the Package Deployer for Microsoft Dynamics CRM to import the unmanaged solution to CRM as managed.

Correct Answer: D

QUESTION 12

You have a Dynamics CRM organization.

You create an option set for a view. The option set contains the values configured as shown in the following table.

Label	Value		Date modified
One	Comment of the control of the contro	2	1/6/2015
Two	Bus	1	1/5/2015
Three	C.O.	3	1/8/2015
Four		4	1/7/2015

What is the default sort order of the labels?

A. Two, One, Four, Three

B. Four, One. Three, Two \\'

C. One, Two, Three, Four

D. Two, One, Three, Four

Correct Answer: C

QUESTION 13

You have a Dynamics CRM organization.

You have a system view for contacts that is used only by a user named User1. Currently, the system view is listed as the first view for a* of the users.

You need to ensure that the view is available to User1only.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Export the view as system, and then reimport the view as personal.
- B. Instruct User1 to use Advanced Find.
- C. Deactivate the system view.
- D. Configure the filter criteria on the system view to include only the records of User1.

Correct Answer: BC

QUESTION 14

You have a Dynamics CRM organization that contains one business unit.



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You create a new background workflow in CRM and you enable the workflow to run OnCreate. You are the owner of the workflow.

After you activate the workflow, users report that the workflow fails to run after they create records.

You suspect that the workflow scope is configured incorrectly.

You need to identify which workflow scope prevents the workflow from running after the users create the records.

Which scope should you identify?

- A. Business Unit
- B. Organization
- C. User
- D. Parent: Child Business Units

Correct Answer: C

QUESTION 15

You have a Dynamics CRM organization that contains a custom entity named Vehicle.

You configure an entity mapping for the relationship between the contact entity and the Vehicle entity to map the address fields. Users report that when they update the address field of a contact the address field of the vehicle fails to update. You need to identify the cause of the issue. What should you "identify?

- A. The relationship behavior is not set to Cascade All.
- B. The data is copied only during record creation.
- C. A workflow that is triggered when the contact\\'s address changes, and that uses update steps for each vehicle record, is in draft mode.
- D. Server-side synchronization is disabled in the System Settings.

Correct Answer: B

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