

## CRT-402<sup>Q&As</sup>

Certification Preparation for Platform App Builder

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### **QUESTION 1**

In Salesforce Classic, which two statements are true for embedding a Visualforce page in a page layout? (Choose two.)

- A. Visualforce pages on a field set have attribute for width and height.
- B. Visualforce pages can only be placed in the Visualforce section in a page layout.
- C. Visualforce pages on a page layout have attributes for width and height.
- D. Visualforce pages can be placed in the details section of a page layout.

Correct Answer: CD

### **QUESTION 2**

Need to change ownership when field of custom object changed.

- A. Apex trigger
- B. Assignment Rule
- C. Validation Rule
- D. Visual Workflow

Correct Answer: B

### **QUESTION 3**

Universal Containers conducts evaluations of its sales reps using a custom object consisting of numerical scores and executive comments. The company wants to ensure that only the sales reps, their managers, and their manager\\'s executives can view the rep\\'s evaluation record, but the reps should not be able to view the executive comment fields on their review.

How can these requirements be met?

- A. Use a private sharing model granting record access using hierarchy; manage field access with record types and field-level security.
- B. Use a private sharing model granting record access using custom settings; manage field access with page layouts and field-level security.
- C. Use a private sharing model granting record access using hierarchy; manage field access with field-level security.
- D. Use a private sharing model granting record access using custom settings; manage field access with record types and page layouts.

Correct Answer: C

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#### **QUESTION 4**

What is a user case for validation rules?

- A. Ensure Zip/Postal Codes are entered in the correct formal.
- B. Restrict partner Lead visibility to the channel sales team.
- C. Prevent deals with less than a 10% discount from entering.
- D. Prevent non-managers from joining a private Chatter Group.

Correct Answer: C

### **QUESTION 5**

What should you do when a user requests a report?

- A. Ask follow-up questions, to get all the requirements.
- B. Document the user\\'s requirements.
- C. Map the user\\'s requirements to report criteria.
- D. All of the above.

Correct Answer: D

### **QUESTION 6**

Universal Containers has deployed custom tabs through change sets, without including the profiles, to Production (Enterprise Edition). Which statement is true in regards to the visibility of custom tabs?

- A. Custom tabs are default on for all users.
- B. Custom tabs are default off for all users.
- C. Custom tabs are exposed for all users.
- D. Custom tabs are hidden for all users.

Correct Answer: D

### **QUESTION 7**

UVC uses a custom object to track site visits, When the status of a site visit ischanged from "in process " to "On hold " the business wants the site visit owner tobe automatically assigned to an "On hold " Queue. Which capability can be used toaccomplish this?

A. Assignment rule



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- B. Action
- C. Visual workflow
- D. Apex Trigger

Correct Answer: A

### **QUESTION 8**

You are explaining to another developer, who is not familiar with Force.com, how an external ID field can be used to work with data coming from another system. What features would you mention? Choose 3 answers.

- A. An external ID is indexed and increases query performance
- B. An external ID can be either text, number or email data types
- C. An external ID is used to represent an identifier for a record from an external system
- D. External IDs are not case sensitive

Correct Answer: ABC

#### **QUESTION 9**

ABC Company installs an unmanaged package.

Which of the following are true? (Choose two.)

- A. Unmanaged packages have a namespace prefix.
- B. Components of unmanaged packages can be edited.
- C. Unmanaged packages don\\'t have a version number.
- D. Unmanaged packages can be upgraded.
- E. Tests are executed during deployment.

Correct Answer: BE

\*unmanaged cannot be upgraded\* \*unmanaged have a version number\* \*unmanaged namespace is removed\* \*all need 75% code coverage during deployment\*

### **QUESTION 10**

ABC Company want to store an area code and wants to be able to search for it in searches.

Which are possible fields to store the data? (Choose two.)

A. Multi Picklist



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P	Phone	

C. Text

D. Email

Correct Answer: CD

### **QUESTION 11**

Which object can be member of a campaign? (Choose 2)

- A. Account
- B. Opportunity
- C. Lead
- D. Contact

Correct Answer: CD

### **QUESTION 12**

Which permission is required to install and uninstall packages from Salesforce AppExchange?

- A. Create AppExchange Packages.
- B. Download AppExchange Packages.
- C. Manage Package Licenses.
- D. Upload AppExchange Packages.

Correct Answer: B

### **QUESTION 13**

A junction object has two Master-Detail relationships, a primary and a secondary master object.

What happens to a junction object record when both associated master records are deleted?

- A. The junction object record is permanently deleted and can\\'t be restored.
- B. The delete operation cannot be performed on both master records.
- C. The delete operation is not allowed with Roll-up summary fields defined.
- D. The junction object records is deleted and placed in the recycle bin.

Correct Answer: D



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### **QUESTION 14**

Universal Containers uses a custom object called Candidates to track information about people who are being recruited for jobs within the company. When an employee refers a recruiting candidate, that

employee should have access to the Candidate record; however, only HR users should be able to view, edit, and report on the Salary field.

What action should be recommended for controlling who can view the Salary field?

- A. Create and assign separate Candidate page layouts for general employee users and HR users.
- B. Restrict access to the "Salary" field for general employee users using field-level security.
- C. Create and assign separate Candidate record types for general employee users and HR users.
- D. Restrict access to the "Salary" field for general employee users using custom sharing settings.

Correct Answer: B

### **QUESTION 15**

Invoices in SAP need to be reviewed from Salesforce Account object Home. (Select 2)

- A. Data Loader
- B. From SAP config
- C. O-DATA
- D. External object

Correct Answer: CD

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