

# 300-085<sup>Q&As</sup>

Implementing Cisco Collaboration Application v1.0

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### QUESTION 1

Client Re-Login Upper Limit Server Recovery Manager service parameter Client Re-Login Lower Limit Server Recovery Manager service parameter affect the client failover behavior of Cisco jabber? (Choose two.)

- A. Client Re-Login Upper Limit Server Recovery Manager service parameter
- B. Client Re-Login Lower Limit Server Recovery Manager service parameter
- C. jabber-config.xml file defines a PresenceServerFailoverTimer. such as.300,
- D. Timer Register Expires configuration on the SIP profile of the Jabber device secondary CUP node configuration defined in the Service Profile assigned to the user

Correct Answer: AB

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### QUESTION 2

A user is attempting to access VoiceView Express on a Cisco Unity Express that is connected to a remote Cisco Unified Communications Manager system and receives a HTTP Error [404]. Where should the administrator navigate to resolve this issue?

- A. JTAPI Subsystem on the Cisco Unified Communications Manager
- B. URL service on the Cisco Unity Express
- C. IP Phone Services on the Cisco Unified Communications Manager
- D. Authentication service on the Cisco Unity Express

Correct Answer: B

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### QUESTION 3

Cisco Unified Communications Manager is being integrated with Cisco Unity Connection using SCCP. What should the Device Name Prefix be on the Cisco Unity Connection server if the Cisco Unified Communications Manager voice mail server ports are configured using the name CiscoUM1?

- A. CiscoUM1
- B. CUCM
- C. CUCM-1
- D. CiscoUM1-VI
- E. CUCM-V1
- F. CiscoUM1-V1

Correct Answer: D

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#### QUESTION 4

Where must an engineer navigate to configure a service profile for Cisco Jabber in Cisco Unified Communications Manager?

- A. User Management > User Settings > Service Profile
- B. User Management > End User
- C. User Management > User Settings > Role
- D. User Management > User Settings > UC Service

Correct Answer: D

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#### QUESTION 5

You are enabling the persistent chat feature on Cisco Unified IM and Presence. Which prerequisite must be in place for this feature to work?

- A. third-party compliance servers
- B. external file servers
- C. external databases
- D. group chat servers

Correct Answer: C

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#### QUESTION 6

When configuring a new Cisco Unified Personal Communicator device, which device type should be configured in Cisco Unified Communications Manager when using Cisco Unified Personal Communicator 8.X?

- A. Cisco Unified Personal Communicator
- B. Cisco IP SoftPhone
- C. Cisco IP Communicator
- D. Cisco Unified Client Services Framework
- E. It depends on the IP phone that is associated to the Cisco IP SoftPhone.

Correct Answer: D

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### QUESTION 7

An enterprise wants to deploy Cisco Jabber for Windows to provide IM and presence for its users. You need to troubleshoot an Active Directory integration issue that is encountered during the deployment. Where can you find the Jabber configuration file?

- A. Cisco Unified Communications Manager TFTP
- B. the Cisco folder on the desktop
- C. Cisco Software Download Center
- D. Cisco IM and Presence Server TFTP

Correct Answer: A

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### QUESTION 8

In which two scenarios would a caller who is calling into the Cisco Unity Connection general pilot number hear the opening greeting of the voice-mail system and be prompted for a user ID and PIN? (Choose two.)

- A. non-subscriber
- B. subscriber who sends the calling number
- C. subscriber who does not send the calling number
- D. A SIP phone user will always be prompted for a user ID and PIN.
- E. An SCCP phone user will always be prompted for a user ID and PIN.
- F. The scenario is invalid.

Correct Answer: AC

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### QUESTION 9

You configure a Cisco Unity Express module to integrate with Cisco Unified Communications Manager Express. You can use the following command to connect to the module from the Cisco Unified Communication Manager Express CLI.

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session
```

```
Trying 10.1.10.2, 2002 ...
```

```
Open se-10-1-10-1#
```

However, you cannot ping the module from Cisco Unified Communications Manager Express and cannot use a web browser to connect to the module. You see this message:

```
ABC_CORP#ping 10.1.10.1
```

Type escape sequence to abort.

Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:

Success rate is 0 percent(0/5)

How can you fix this problem?

- A. Enable ICMP and web services on the Cisco Unity Express module.
- B. Enable the ISM interface on Cisco Unified Communications Manager Express
- C. Add an IP address to the ISM interface in the same subnet as Cisco Unified Communications Manager Express.
- D. Add a host route from Cisco Unified Communications Manager Express to Cisco Unity Express via the ISM interface.

Correct Answer: C

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#### QUESTION 10

An IP phone user dials into Cisco Unity Connection and hears the reorder tone. What could be the two possible issues? (Choose two.)

- A. The parameter Register with Session Initiation Protocol Server is not set on the trunk-group configuration page.
- B. The parameter Register with Session Initiation Protocol Server is not set on the port-group configuration page.
- C. The parameter Register with Session Initiation Protocol Server is not set on the hunt-group configuration page.
- D. The Cisco Unified Presence servers need to be sorted in the order in which the IP phones are registered.
- E. The Session Initiation Protocol servers need to be sorted in the order in which the IP phones are registered.
- F. The Cisco Unified Communications Manager servers need to be sorted in the order in which the IP phones are registered.

Correct Answer: BF

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#### QUESTION 11

Which service in the Cisco Unified Communications IMandP server must be enabled to perm\* third-party XMPP clients to from the LDAP Directory?

- A. XCP Directory
- B. SIP Federation
- C. SIP Proxy
- D. LDAP

Correct Answer: A

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#### QUESTION 12

Which set is a list of valid functions in Cisco TelePresence Management Suite?

- A. registration, reporting, provisioning, and remote control
- B. reporting, registration, provisioning, and asset management
- C. provisioning, reporting, asset management, and call control
- D. call control, asset management, reporting, and registration
- E. reporting and phonebook

Correct Answer: E

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#### QUESTION 13

On Cisco Unity Express 8.x. what is the maximum number of NTP sources that you can configure via GUI?

- A. 1
- B. 2
- C. 3
- D. 5

Correct Answer: C

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#### QUESTION 14

Which four configurations should you enable on Cisco Unified Communications Manager for integration with Cisco Unified Communications Manager IM and Presence Service? (Choose four.)

- A. Enable Cisco CallManager service
- B. Enable Cisco TFTP service
- C. Enable Cisco CTIManager service
- D. Enable Cisco AXL Web service
- E. Enable CiscoCARWeb service
- F. Enable Cisco Extended Functions service
- G. EnableCisco Instant Messenger service

H. EnableCisco Unified Presence service

Correct Answer: ABCD

**QUESTION 15**

Refer to the exhibit.

**New Port Group**

Phone System

Create From  Port Group Type   Port Group

**Port Group Description**

Display Name\*

Authenticate with SIP Server

Authentication Username

Authentication Password

Contact Line Name

SIP Security Profile

SIP Transport Protocol

**Primary Server Settings**

IPv4 Address or Host Name

IPv6 Address or Host Name

Port

What can you determine from the Cisco Unity Connection configuration?

- A. 10.1.1.1 is the Cisco Unity Connection server IP address.
- B. Authentication must be enabled, or MWI is not displayed on the phones.
- C. 10.1.1.1 is the Cisco Unified Communications Manager server IP address.
- D. Cisco Unified Communications Manager voicemail ports must begin with "PhoneSystem."

Correct Answer: C

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#### QUESTION 16

What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

Correct Answer: D

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#### QUESTION 17

Assume that Cisco Unified Presence is deployed with high availability at a site with ID341300807. When a manual or automatic failover event occurs, which two parameters affect the client failover behavior of Cisco Jabber? (Choose two)

- A. Client Re-Login Upper Limit Server Recovery Manager service Parameter.
- B. Timer Register Expires configuration on the SIP profile of the Jabber device.
- C. jabber-cortfig.xml file defines a PresenceServerFailoverTimer. such as 300
- D. Client Re-login Lower Limit Server Recovery Manager service parameter
- E. secondary CUP node configuration defined in the Service Profile assigned to the user

Correct Answer: AD

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#### QUESTION 18

You are trying to add Cisco VCS to Cisco TMS, but the addition is failing. Which three scenarios might be causing this failure? (Choose three.)

- A. Cisco TMS is running a version earlier than 12.5.
- B. Cisco TMS was not upgraded before adding Cisco VCS.
- C. Cisco TMS and Cisco VCS do not have synchronized time settings.
- D. SNMP is not enabled on Cisco VCS.



- E. UDP port 161 is blocked on the network.
- F. The management address on Cisco VCS does not match the Cisco TMS IP address.

Correct Answer: DEF

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#### QUESTION 19

Which statement about enabling the FindMe option on Cisco VCS is true?

- A. The Cisco VCS must be configured to include the prefix of the ISDN gateway in the caller ID
- B. Option keys are not required.
- C. Cisco VCS must be configured with a cluster name regardless of whether it is part of a cluster
- D. LDAP authentication is not supported.

Correct Answer: C

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#### QUESTION 20

When you set up Cisco TMS for provisioning, which option must be configured and properly licensed?

- A. Cisco UCM
- B. Cisco TelePresence EX90
- C. Cisco VCS
- D. Cisco Unity Connection

Correct Answer: C

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#### QUESTION 21

In Cisco Unified Communications Manager IM and Presence Service, what is the role of the AXL/SOAP interface?

- A. It provides LDAP authentication for users of Cisco Jabber.
- B. It handles database synchronization by pulling information from the Cisco Unified Communications Manager database and populating the Cisco Unified Communications Manager IM and Presence Service database.
- C. It allows users to control their phones.
- D. It handles presence information exchange and instant messaging.

Correct Answer: B

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**QUESTION 22**

Which tool is used to migrate users from Cisco Unity to Cisco Unity Connection?

- A. CSV import
- B. LDAP import
- C. Exchange Synch import
- D. COBRAS import
- E. Cisco Unity Migration Assistant

Correct Answer: D

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**QUESTION 23**

An engineer has transitioned over to Telepresence-managed scheduling from direct-managed conference bridges in TMS and has begun to see failed calls and double-bookings of conferences. What should be done to fix this?

- A. Ensure the conference TelePresence Conductor is set as the preferred MCU
- B. Ensure future conferences on the bridges have been migrated
- C. Ensure the variable field has been manually configured
- D. Ensure cascading has been enabled

Correct Answer: B

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**QUESTION 24**

In Cisco Unity Express, where are privilege levels assigned?

- A. Administrators
- B. User Groups
- C. Users
- D. Mailbox Admins

Correct Answer: B

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**QUESTION 25**

Which application helps the Sales team take orders by collecting information from callers with a series of recorded questions and answers?

- A. Call Handler
- B. Directory Handler
- C. Interview Handler
- D. IVR Option
- E. Call Routing

Correct Answer: C

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#### **QUESTION 26**

Which two options are types of directory handlers? (Choose two.)

- A. voice-enabled
- B. phone keypad
- C. forwarded rules
- D. direct rules
- E. standard hours
- F. closed hours

Correct Answer: AB

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#### **QUESTION 27**

When configuring mobile and remote access, which three servers must be added manually to the HTTP server allow list on the Expressway-C or VCS-C? (Choose three.)

- A. Cisco Unity Connection
- B. contact photos web server
- C. Jabber update server
- D. Active Directory domain controller
- E. Outlook Web Access
- F. company intranet
- G. TFTP server

Correct Answer: ABC

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**QUESTION 28**

Cisco Unified Communications Manager IM and Presence supports which two protocols? (Choose two.)

- A. H.323
- B. CT1/QBE
- C. XMPP
- D. MVA
- E. MGCP

Correct Answer: BC

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**QUESTION 29**

An IP phone user reports that they are unable to set the Call Forward All feature on their phone. The user reports that they press the CfdwAll softkey and enter the desired telephone number, but the phone does not accept it. What could be causing this issue?

- A. The user is entering too many digits for the destination number.
- B. Cisco Unified Communications Manager does not control Call Forward.
- C. The Call Forward All service parameter is not enabled.
- D. The Call Forward All option of the IP phone does not have a CSS defined.
- E. The Call Forward All enterprise parameter is not enabled.

Correct Answer: D

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**QUESTION 30**

TO properly configure the \_cisco-uds \_tcp. DNS SRV record, the administrator needs to know which servers are running the Cisco User Data Services service By default, which servers run this service?

- A. Only the publisher node.
- B. The service is disabled by default and then enabled as required on a per-node basis.
- C. All servers in a Cisco Unified Communications Manager cluster.
- D. All call processing nodes in a cluster.

Correct Answer: C

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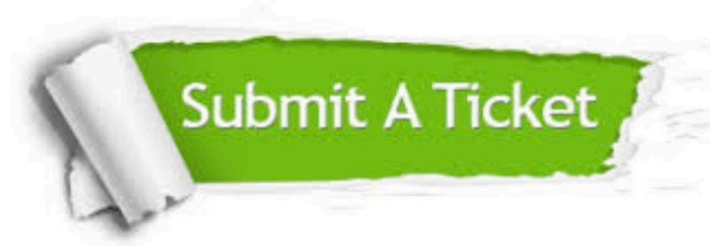
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