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QUESTION 1

A small business has an open wireless network so vendors can connect to the network without logging in. The business owners are concerned that a nearby company is connecting and using the wireless connection without permission. If the small business requires that the network remain open, which of the following configuration settings should be changed to address these concerns?

- A. Default SSID
- B. MAC filtering
- C. Power levels
- D. Content filtering
- E. Firewall

Correct Answer: E

QUESTION 2

A company has created a personal SSL certificate for an internal website and a user is reporting error messages when accessing the site. In which of the following locations could a technician troubleshoot SSL certificate errors?

- A. System Protection
- B. Folder Options->View Hidden Files
- C. Internet Options->Content
- D. Local Security Policy

Correct Answer: C

QUESTION 3

A technician recently replaced a user's monitor and now the user is reporting that the screen is filled with static and appears distorted. Which of the following will resolve the issue?

- A. Lower refresh rate
- B. Lower the resolution
- C. Raise the resolution
- D. Increase refresh rate

Correct Answer: A

QUESTION 4

A user claims that they recently had a virus infection and even after the infection was cleared, the user's web browser is still redirected to the same incorrect website when it is opened. Which of the following should the technician check FIRST?

- A. Verify that the browser's cookies have been cleared.
- B. Run an IPCONFIG /FLUSHDNS.
- C. Check that the browser version is the latest release.
- D. Run an IPCONFIG /ALL and verify the correct DHCP server.

Correct Answer: B

QUESTION 5

Which of the following is unique to Windows XP?

- A. Folder options - Layout
- B. Hardware profiles
- C. Pen and input devices
- D. Network setup wizard

Correct Answer: D

QUESTION 6

Which of the following regular maintenance tasks for a workgroup of Windows PCs is MOST likely to be performed on a nightly basis?

- A. CHKDSK
- B. Patch installation
- C. Defragmentation
- D. Backups

Correct Answer: D

QUESTION 7

A technician is implementing multifactor authentication for a high-security organization. Which of the following physical security technologies should the technician propose for implementation? (Select TWO).

- A. Strong passwords

- B. Fingerprint reader
- C. Mantraps
- D. Smart cards
- E. Cablelocks
- F. Privacy filters

Correct Answer: BD

QUESTION 8

A security administrator is developing mobile device hardening standards to protect the confidentiality of data. As part of the baseline the administrator recommends implementing controls to mitigate risks associated with physical theft. Which of the following would BEST meet the administrator's requirements?

- A. Two-factor authentication
- B. BIOS passwords
- C. Mobile tokenization
- D. Full-disk encryption

Correct Answer: A

QUESTION 9

A small business owner wants to prevent employees from disconnecting company computers from the network jacks and connecting their personal computers. Which of the following must a technician implement to ensure only company authorized computers will be given access when connected to the office network jacks?

- A. MAC filtering
- B. Disable unused ports
- C. Static IP addresses
- D. Use computer cable locks

Correct Answer: A

QUESTION 10

A technician is concerned that archiving computers over the network is taking too long to finish each night. A vendor suggests incremental backups. Incremental backups would accomplish which of the following?

- A. Limited number of computers would be fully archived each night
- B. Backup an increasing number of files until the backup window closes
- C. Backup only changed items on each computer
- D. Limited number of directories on each computer each night

Correct Answer: C

QUESTION 11

Which of the following features of a mobile device operates the touch screen?

- A. Gyroscope
- B. Digitizer
- C. Accelerometer
- D. Geotracking

Correct Answer: B

QUESTION 12

A technician is troubleshooting a PC with multiple volumes. To verify which are active and assigned drive letters, the technician should use the LIST function of which of the following commands?

- A. extract
- B. diskpart
- C. bootrec
- D. chkdsk

Correct Answer: B

QUESTION 13

Which of the following security features is ONLY available in the Windows 7 Enterprise?

- A. Windows Firewall
- B. FTP connectivity
- C. BitLocker
- D. SSL encryption

Correct Answer: C

QUESTION 14

A user has an LCD and a CRT monitor attached to their workstation. The colors are slightly off on the CRT but not the LCD. Which of the following controls should be used in troubleshooting?

- A. Geometry
- B. Contrast
- C. Brightness
- D. Degauss

Correct Answer: D

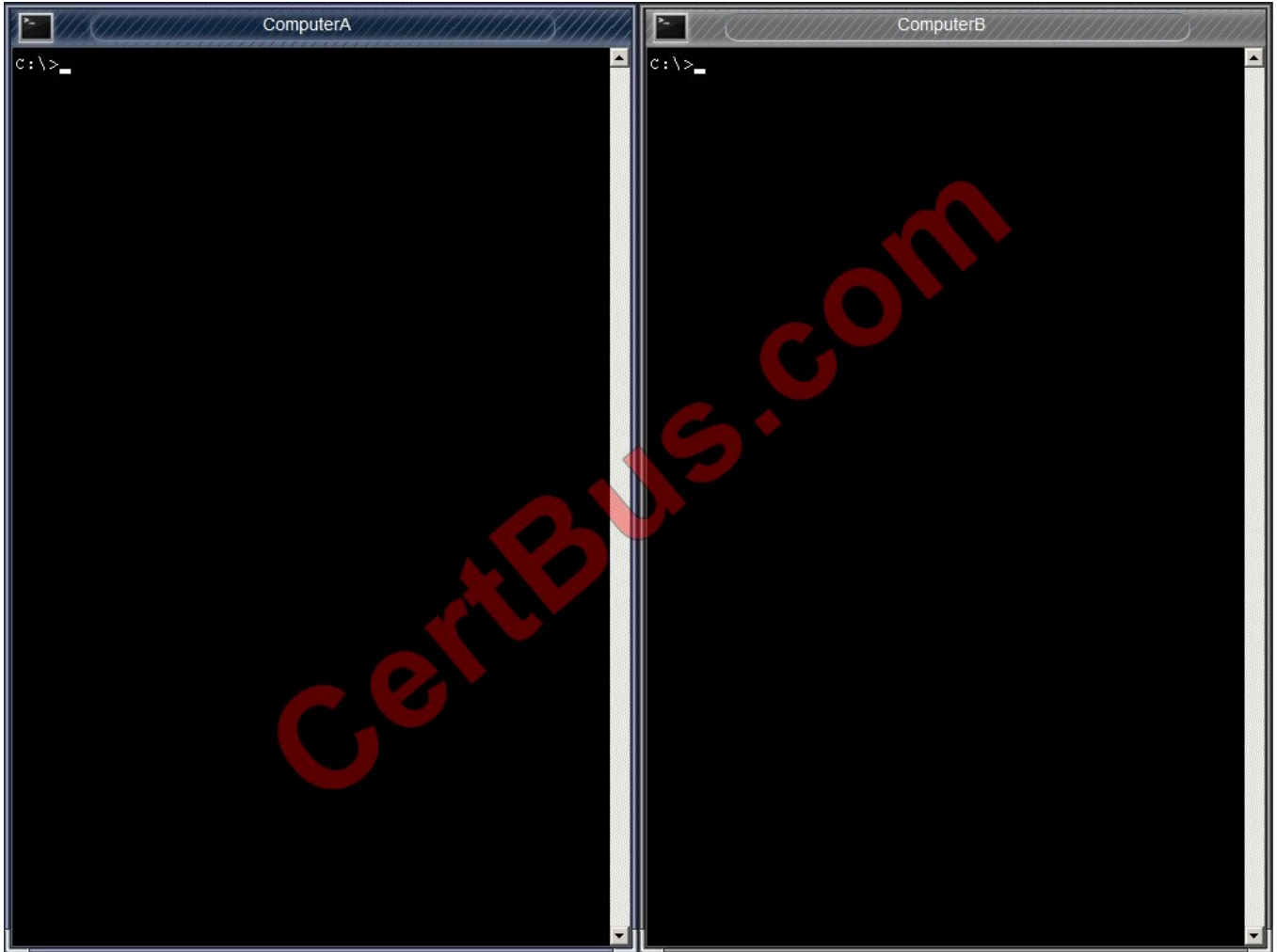
QUESTION 15

The network administrator has changed the IP address of ComputerA from 192.168.1.20 to 10.10.10.20 and now Jane, a user, is unable to connect to file shares on ComputerA from ComputerB using the computer name.

Instructions:

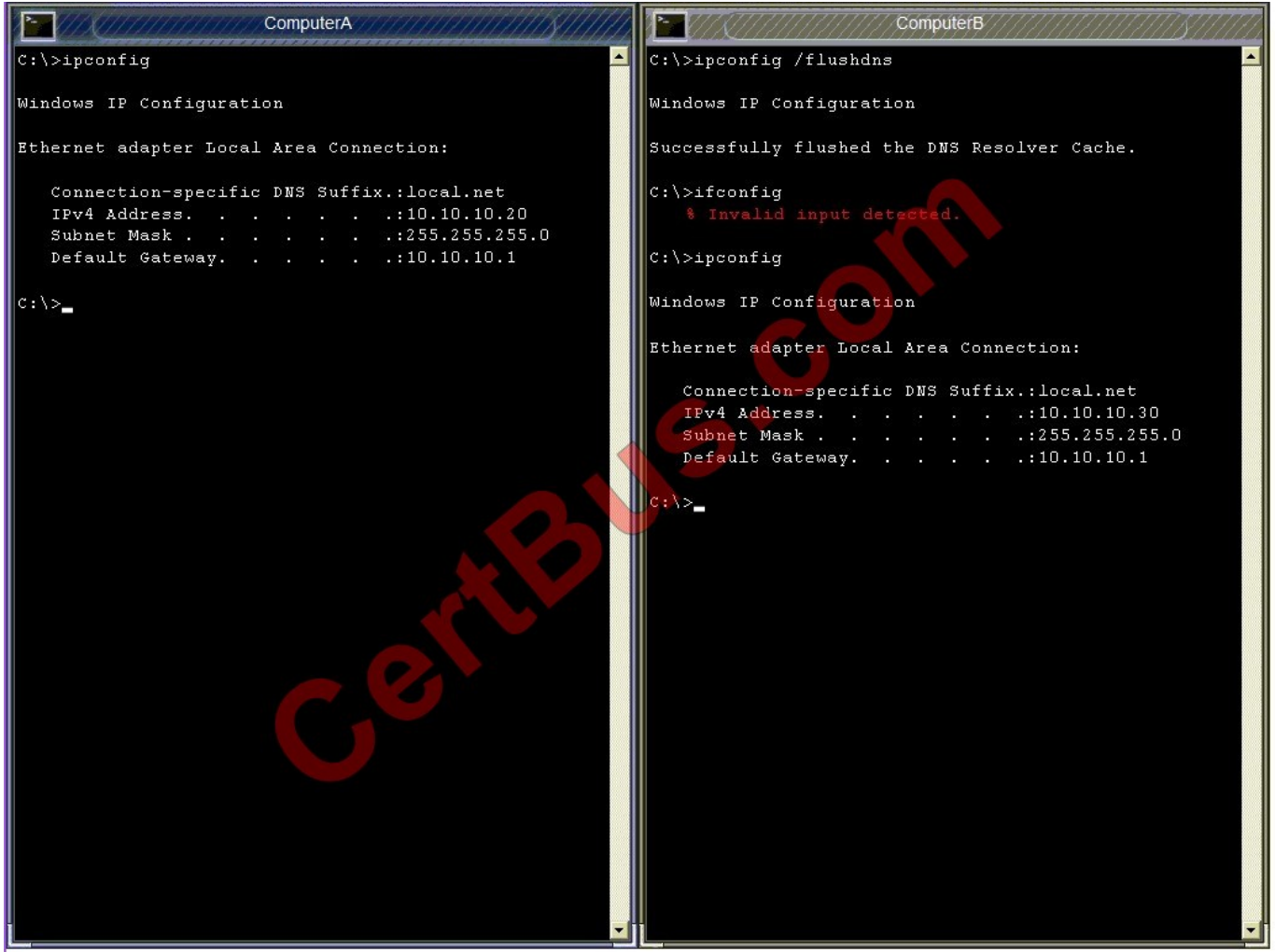
Using the available tools, resolve the connectivity issues. When you have completed the simulation, please select the done button

to submit your answer.



Correct Answer: Review the for all details.

Need to flush the DNS cache on Computer B:



Macintosh HD:Users:danielkeller:Desktop:Screen Shot 2015-07-31 at 7.17.54 AM.png

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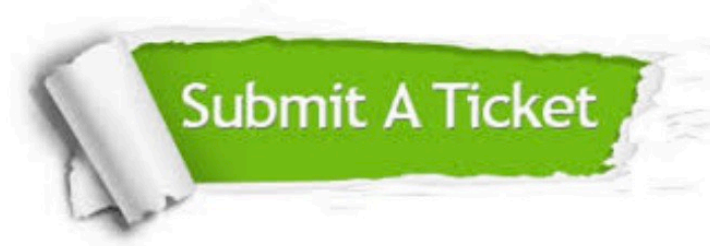
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