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Vendor: Citrix

Exam Code: 1Y0-A20

Exam Name: Citrix XenApp 6.5 Administration

Version: Demo

QUESTION 1

An administrator needs to install a XenApp 6.5 server to act as an additional dedicated data collector.

After installing XenApp on the new server, the next step is to configure it by enabling the _____. (Choose the correct option to complete the sentence.)

- A. Session-host mode only
- B. Controller and Session-host modes
- C. data collector and XML Broker host mode
- D. data collector and XTE Service host mode

Correct Answer: B

QUESTION 2

Scenario: An administrator manages a XenApp 6.5 farm with one zone. All servers in the zone have identical hardware and software. The zone is configured with a primary data collector with a preference of Most Preferred and a backup data collector with a preference of Preferred. All other XenApp servers in the zone have a preference of Not Preferred.

If both the primary and backup zone data collectors are turned off, the XenApp server in the zone that will be elected the new primary zone data collector is the one _____. (Choose the correct option to complete the sentence.)

- A. with the lowest Host ID number
- B. with the highest Host ID number
- C. that responds last to the election request
- D. that responds first to the election request

Correct Answer: B

QUESTION 3

Scenario: A XenApp administrator must recommend a database option for the new XenApp 6.5 data store. The new farm will have more than 100 XenApp servers and 500 published resources, support more than 5,000 concurrent users and have two zones separated by a WAN connection.

Which two database options should the administrator recommend? (Choose two.)

- A. IBM DB2 9.7
- B. Oracle Enterprise 11.1
- C. Microsoft SQL Server 2008
- D. Microsoft SQL Server Express 2008

Correct Answer: BC

QUESTION 4

Scenario: A XenApp administrator must recommend a database option for a new XenApp 6.5 data store. The new farm will have multiple zones over WAN connections with low bandwidth and high latency.

Which two database options should the administrator recommend? (Choose two.)

- A. Microsoft SQL Server 2008
- B. Microsoft SQL Server 2008 R2
- C. Microsoft SQL Server 2008 Express
- D. Microsoft SQL Server 2008 Express R2

Correct Answer: AB

QUESTION 5

Scenario: The administrator of a XenApp Enterprise Edition server farm is configuring Single Sign-on for the users of the farm. The Citrix license server was installed with the default vendor daemon and console Web port numbers, but NOT the default license server port number.

Of the port numbers that are in use in the XenApp server farm, which one should the administrator specify for the license server during Single Sign-on configuration?

- A. 443
- B. 7279
- C. 8082
- D. 27009

Correct Answer: D

QUESTION 6

Scenario: The administrator of a small XenApp server farm has configured end-to-end data encryption between the XenApp servers and user devices by setting up Access Gateway VPX. Session Reliability is enabled in the farm with default settings.

Over which port will published applications be delivered?

- A. 80
- B. 443
- C. 1494
- D. 2598

Correct Answer: B

QUESTION 7

Which Citrix service should an administrator monitor when troubleshooting issues with Session Reliability?

- A. IMA
- B. XML
- C. XTE
- D. MFCom

Correct Answer: C

QUESTION 8

Scenario: An administrator is hired to implement a new XenApp server farm in an existing network. Because of the existing network security practices, the administrator has to separate the Citrix license server from the XenApp server farm with a firewall.

Which two ports should the administrator ask the network security team to configure on the firewall to allow the XenApp servers to contact the Citrix license server? (Choose two.)

- A. 2512
- B. 2513
- C. 7279
- D. 8082
- E. 27000

Correct Answer: CE

QUESTION 9

Scenario: An administrator is hired to implement a new XenApp server farm in an existing network. The administrator needs to manage the Citrix license server, which is located behind a firewall.

Which port should the administrator ask the network security team to configure on the firewall to allow the administrator to manage the license server?

- A. 135
- B. 2513
- C. 7279
- D. 8082
- E. 27000

Correct Answer: D

QUESTION 10

Scenario: An administrator recently configured Session Reliability on a XenApp server which delivers one published application to 20 users on the local network. After configuring Session Reliability, the administrator ran Microsoft TCPView to monitor a service that Session Reliability uses. The administrator notices that users are connecting to the published application on port 443 but NOT on the default Session Reliability port. The administrator verified that Session Reliability is configured and working.

Which two reasons explain why the users are connecting to the published application on port 443? (Choose two.)

- A. SSL/TLS is enabled in the published application's properties.
- B. Data encryption has been enabled using the SSL Relay Configuration tool.
- C. A policy is enabled to encrypt the session data between the server and user devices.
- D. The published application is configured to allow connections made through Access Gateway Advanced Edition.

Correct Answer: AB

QUESTION 11

An administrator needs to ensure that new XenApp servers are automatically added to worker groups.

When creating a worker group, which two options could the administrator select to meet the requirements of the scenario? (Choose two.)

- A. Application Folder
- B. Local Security Group
- C. XenApp Farm Server Group
- D. Active Directory Server Group
- E. Active Directory Organizational Unit

Correct Answer: DE

QUESTION 12

Scenario: An administrator manages a XenApp farm that uses Citrix Provisioning Services to automate the addition of XenApp servers to the farm. The administrator must implement a solution to automate the addition of new servers to the published resources, load evaluators, Citrix policies and load balancing policies.

Which two should the administrator configure to meet the requirements of the scenario? (Choose two.)

- A. Zones
- B. Policies
- C. Worker groups
- D. Load evaluators

Correct Answer: BC

QUESTION 13

Scenario: An administrator is setting up a XenApp farm. There are 15 to 25 users in the farm. To ensure high availability, two servers will be installed. The administrator is deciding on the best placement for the Web Interface server. Remote access is NOT going to be considered at this time.

The administrator should install the Web Interface _____. (Choose the correct option to complete the sentence.)

- A. on both servers
- B. on one of the two servers
- C. and XenApp on both servers
- D. and XenApp on one of the servers

Correct Answer: C

QUESTION 14

In building out a new XenApp environment, an administrator places the Secure Gateway and Web Interface in the DMZ.

What must the administrator do to secure the traffic to the XML Broker?

- A. Change the XML traffic port to a non-standard assignment.
- B. Use the SSL Relay tool to encrypt traffic to the XML Broker in the farm.
- C. Place the XML Broker in the DMZ and encrypt the traffic between them.
- D. Use encrypted ICA to communicate between the XML Broker and the Web Interface.

Correct Answer: B

QUESTION 15

Scenario: An administrator is unable to start the IMA Service on a single XenApp server. The administrator suspects another administrator may have changed the contents of the file that holds the connectivity information for the server to the data store server.

Which file should the administrator check to verify the service connectivity information?

- A. <install drive>\Program Files\Citrix\Independent Management Architecture\MF20.dsn
- B. <install drive>\Program Files\Citrix\Independent Management Architecture\MF20.mdb
- C. <install drive>\Program Files (x86)\Citrix\Independent Management Architecture\MF20.dsn
- D. <install drive>\Program Files (x86)\Citrix\Independent Management Architecture\MF20.mdb

Correct Answer: C

QUESTION 16

Scenario: An administrator is notified that a single XenApp server has an issue with starting the IMA Service. A quick check of all dependent services shows there are NO issues. When the administrator checks the MF20.dsn file using Notepad, the file is unreadable and contains miscellaneous characters.

In order to quickly resolve this issue, the administrator should copy the _____. (Choose the correct option to complete the sentence.)

- A. contents only of a working server's IMA folder
- B. folder and contents from a working server's IMA folder
- C. MF20.dsn file from another server and reinstall XenApp 6.5
- D. MF20.dsn file from another server, renaming the hostname of the XenApp Server

Correct Answer: D

QUESTION 17

Scenario: Users are receiving the error shown in the attached exhibit when connecting to Notepad on XenApp.

The administrator runs the QUERY FARM command on the server and receives results in the second attached exhibit.



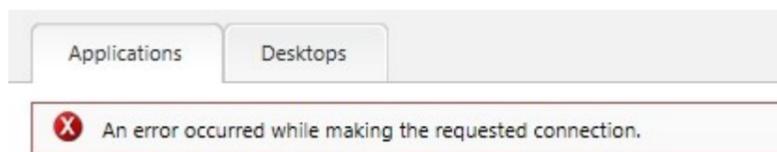
Which configuration component is causing the high application load?

- A. An Active Directory group policy
- B. A load balancing preference policy
- C. A load evaluator applied to the server
- D. A load evaluator applied to the application

Correct Answer: D

QUESTION 18

Scenario: Users are receiving the error shown in the attached exhibit when connecting to Notepad on XenApp.



The administrator runs the QUERY FARM command on the server and receives the results shown in the second attached exhibit.

Which three events could the server load value of 10,000 indicate? (Choose three.)

- A. The server is offline.
- B. The server CANNOT contact the Citrix license server.
- C. The server has reached its limit of 10,000 running processes.
- D. A server load evaluator applied by policy indicates the server is at full load.
- E. The particular server has a problem reading performance counter information.
- F. The administrator has assigned an invalid load evaluator to the server using a policy.

Correct Answer: DEF

QUESTION 19

Scenario: Users complain that first thing in the morning they receive errors when trying to launch their application and have to re-try many times. At other times of the day, there are NO issues.

What could be causing the morning issue?

- A. A load throttling load evaluator is limiting the number of concurrent logons.
- B. A scheduling load evaluator is restricting the maximum server load at this time.
- C. A server load load evaluator is limiting the number of concurrent users in the farm.
- D. An application user load load evaluator is limiting the maximum number of users allowed to run the application.

Correct Answer: A

QUESTION 20

Scenario: A company recently upgraded all their Citrix licenses from XenApp Enterprise to XenApp Platinum. The Citrix License Server has been correctly updated and configured with the correct Citrix license files. Now users are NOT able to connect.

Which step should the administrator take to allow users to connect again?

- A. Restart the server hosting the Citrix data store.
- B. Upgrade the Delivery Services Console to the AppCenter.

- C. Update the XenApp product edition in the Computer policy.
- D. Restart all Citrix servers reporting 20,000 as their current load.

Correct Answer: C

QUESTION 21

Scenario: A company has 20 machines and 20 users. The 20 users are split into two shifts so that only 10 people are connected to the XenApp 6.5 farm at any one time. Now, a third shift of 10 new users is being added.

In order to ensure that the 10 new users can get connected to XenApp 6.5, the administrator must purchase and install 10 additional _____. (Choose the correct option to complete the sentence.)

- A. client machines
- B. XenApp 6.5 concurrent licenses
- C. Microsoft Remote Desktop Services user client access licenses
- D. Microsoft Remote Desktop Services machine client access licenses

Correct Answer: C

QUESTION 22

Scenario: An entire shift of workers arrives at the office at 09:00. All two thousand users turn on their thin client terminals and launch the line of business application within a ten minute timeframe. The resultant traffic is so intense that it takes 15-20 minutes until everybody is able to start working.

How can the administrator prevent this issue from affecting the user experience?

- A. Implement a NetScaler load balancer to distribute the XML traffic.
- B. Configure a Pre-launch application to be started for users before they arrive.
- C. Upgrade the XenApp farm database server to a cluster with real time replication.
- D. Configure additional zone data collectors to manage the numerous concurrent logins.

Correct Answer: B

QUESTION 23

Scenario: Users from the Sales department have raised complaints to the company's CEO, arguing that launching the CRM application on a XenApp server takes a significant amount of time and is impacting their productivity. The IT Administrator has been asked to investigate the situation and find a solution to the problem. The administrator concludes that the creation of a session is being critically impacted due to profile loading and logon scripts, resulting in the one- to two-minute individual session creation times for sales users.

Which two steps could the administrator take to resolve the session issues in order to improve the user experience when connecting to the XenApp environment? (Choose two.)

- A. Configure Just-in-Time Pre-launch for users in the Sales department.
- B. Configure a Scheduled Pre-launch for users launching the CRM application.
- C. Eliminate User profiles and disable all logon scripts for the users in the Sales department.
- D. Add additional memory to the end-point computers used by the users in the Sales department to connect to the XenApp published application.

Correct Answer: AB

QUESTION 24

Scenario: All users are unable to launch applications from the Web Interface. They receive the following error:

An error occurred while making the requested connection.

Which action should the administrator take next to troubleshoot the issue?

- A. Restart the XenApp servers.
- B. Restart the client machines.
- C. Restart the Web Interface server.
- D. Review the error logs on the web server.
- E. Review the error logs on the client machines.
- F. Review the error logs on the XenApp servers.

Correct Answer: D

QUESTION 25

Scenario: Printing has been configured in a single-server farm. Recently, the help desk has received calls from users stating that they are unable to see their printers. Upon logging into the server, the administrator notices that some auto-created printers are present.

Which three troubleshooting steps should the administrator perform? (Choose three.)

- A. Confirm the resultant set of Citrix policies.
- B. Check the event logs on the XenApp servers.
- C. Check the event logs on the client workstations.
- D. Restart the Print Spooler on the XenApp servers.
- E. Verify that the Citrix Print Manager Service is running.

Correct Answer: ABE

QUESTION 26

Scenario: An administrator supports a XenApp farm consisting of 30 servers. Servers are physical and should be fitted with the same hardware. Users are connecting to the servers using a published desktop. Some users complain that applications sometimes become slow and unresponsive. Users are spread evenly across all servers. The administrator looks in the AppCenter and discovers that the complaining users are all on the same five servers. After examining the five servers, the administrator discovers that they all are memory-swapping.

Which next step should the administrator take to troubleshoot this issue?

- A. Use Process Monitor to investigate file usage.
- B. Check the servers for hardware discrepancies.
- C. Create a Computer policy that enables Memory Optimization.
- D. Use Performance Monitor to investigate queue length on disc.

Correct Answer: B

QUESTION 27

Scenario: An administrator has finished installing the first server in a new farm and is now creating the data store. The farm will consist of five servers and needs to support about 50 users. The company wants this installation to be as cost-effective as possible. What is the best option for a database system that would support this farm effectively?

- A. Microsoft Access
- B. Microsoft SQL Server
- C. Oracle Database System
- D. Microsoft SQL Server Express

Correct Answer: D

QUESTION 28

Scenario: A farm contains six servers with one shared data collector that has a custom load balancing policy to limit the number of connections. An administrator needs to add more users to the farm, which will result in adding on four more servers for a total of 10. As most users in the farm use a CAD application, the administrator understands that resource needs will increase.

Which step should the administrator take to maintain farm integrity?

- A. Dedicate two new servers as data collectors and set them as Most Preferred in the election panel.
- B. Dedicate one new server as the dedicated data collector and the current data collector as its backup.
- C. Dedicate three new servers as shared data collectors and assign Most Preferred in the election panel.
- D. Dedicate a new server as a second shared data collector and assign Most Preferred in the election panel.

Correct Answer: B

QUESTION 29

Scenario: An administrator is setting up his first farm to handle approximately 75 users and decides upon a three server farm. There are two concerns. The projected number of logons and log offs each hour may be high. In addition, the decision about whether to dedicate a single server to data collection has NOT been made.

What would be the best option to balance the number of users with using as many resources as possible to facilitate application publication?

- A. Set two servers as Most Preferred in the Election Preference tab.
- B. Set all of the servers' election preferences to Default Preference in the Election Preference tab.
- C. Set one server as a dedicated data collector by setting Most Preferred in the Election Preference tab.
- D. Set one server as Most Preferred in the Election Preference tab and assign a load balancing policy to it so it reads as "Full" at 50% capacity.

Correct Answer: D

QUESTION 30

In order for an administrator to download licenses from the company's mycitrix.com portal, the administrator must be added _____. (Choose the correct option to complete the sentence.)

- A. as a Citrix Administrator in the AppCenter
- B. into the contacts for the company in mycitrix.com
- C. to the Purchasing Active Directory group in the company
- D. as a Domain Administrator in the company's Active Directory

Correct Answer: B

QUESTION 31

Scenario: Users are complaining of poor audio quality from their XenApp applications. They are using version 11 of the online plug-in. XenApp audio policy has been configured using the installation defaults.

What can the administrator do to improve audio quality?

- A. Upgrade the users' online plug-in to version 13.
- B. Set the progressive compression to one level higher than the lossy compression.
- C. Configure a XenApp bandwidth limit policy and give audio redirection a 100% allocation.
- D. Create a XenApp Computer policy and increase the Windows Media Redirection buffer size to 10 seconds.

Correct Answer: A

QUESTION 32

Users of a medical application are complaining of poor quality images when viewing X-ray scans. The administrator should create a XenApp policy to _____. (Choose the correct option to complete the sentence.)

- A. enable image caching
- B. set the Lossy Compression Level to None
- C. set the Progressive Compression level to Low
- D. set the Heavyweight Compression level to Disabled

Correct Answer: B

QUESTION 33

An administrator wishes to disable the prompt given to users when Flash content is displayed in their XenApp session without impacting the performance of Flash content.

See the attached exhibit to view the prompt window.



What should the administrator do to achieve this?

- A. Un-install the Flash player on the client PC.
- B. Un-install the Flash player on the XenApp server.
- C. Create a XenApp policy that enables Flash redirection.
- D. Create a client-side group policy to always use Flash redirection.

Correct Answer: D

QUESTION 34

Scenario: Users working from a remote branch office using XenApp are reporting that Flash content is NOT displayed on an internal web page. Branch office users have NO direct connection to the intranet. Other Internet sites are unaffected.

Which two steps could the administrator take to resolve the issue without impacting Flash performance? (Choose two.)

- A. Upgrade the Receiver client on the users PC to version 13.
- B. Create a XenApp policy to enable Flash redirection for remote users.
- C. Downgrade the version of Internet Explorer on the XenApp server to version 7.
- D. Enable server-side content fetching policy on the client device using the supplied .ADM file.
- E. Add the URL of the intranet site to a Flash server-side content fetching URL list policy setting.
- F. Uninstall the Flash player on the XenApp server, and install the 10.1 Flash player or later on the client.

Correct Answer: DE

QUESTION 35

Laptop users need to use a XenApp published application when they are disconnected from the corporate network.

Which two plugins should an administrator install and where should they be installed to meet the laptop user requirements? (Choose two.)

- A. Citrix offline plug-in on the laptop
- B. Citrix online plug-in on the laptop
- C. Citrix streaming profiler on the laptop
- D. Citrix offline plug-in on the XenApp server
- E. Citrix online plug-in on the XenApp server
- F. Citrix streaming profiler on the XenApp server

Correct Answer: AB

QUESTION 36

An application is published to users using the 'Streamed to client' delivery type.

Which two plug-ins are required and where are they required for this application? (Choose two.)

- A. Online plug-in on the client
- B. Offline plug-in on the client
- C. Offline plug-in on the XenApp server
- D. Online plug-in on the XenApp server

Correct Answer: AB

QUESTION 37

Scenario: An administrator is creating a new XenApp farm. The farm will use hosted applications and applications streamed using Microsoft App-V technology. Both Microsoft Windows and Apple OS X computers are in use in the environment. Management requires an automated process to deliver all necessary clients and plug-ins.

Which two components should the administrator use to automate the process of delivering and updating client plug-ins? (Choose two.)

- A. Microsoft Group Policy
- B. Citrix Receiver Updater
- C. Citrix Merchandising Server
- D. Apple Enterprise Management Software
- E. Microsoft System Center Configuration Manager

Correct Answer: BC

QUESTION 38

Scenario: An administrator manages a XenApp farm that uses only hosted applications. All users access the hosted applications through Web Interface using the online plug-in that does NOT require administrative rights to install.

Which method should the administrator use to deliver the required client plug-in with minimal effort?

- A. Batch files
- B. Login scripts
- C. Citrix Web Interface
- D. Microsoft Group Policy
- E. Citrix Receiver Updater
- F. Citrix Merchandising Server

Correct Answer: C

QUESTION 39

XenApp users need to be able to move between client devices and reconnect to both active and disconnected sessions.

Which action must an administrator take to enable this behavior?

- A. Install Web Interface and XenApp with the default settings
- B. Disable Workspace Control on each Web Interface server
- C. Configure a XenApp policy to enable the Smooth Roaming feature
- D. Ensure that the Web Interface server is in the same domain or forest as the XenApp farm

Correct Answer: A

QUESTION 40

Scenario: A company has one XenApp farm and two Web Interface servers configured with explicit authentication. Users trying to take advantage of the Smooth Roaming feature by moving between client devices, complain about inconsistent behavior.

In order to address this behavior, the administrator should ensure _____. (Choose the correct option to complete the sentence.)

- A. that both Web Interface servers are upgraded to the same version
- B. that both Web Interface servers are joined to the same domain as the XenApp farm
- C. the Workspace Control settings are correct and identical on both Web Interface servers
- D. the XenApp policy is configured to trust XML requests sent from both Web Interface servers

Correct Answer: C

QUESTION 41

Scenario: A user opens a session to Server A to use a word processing application at 18:00. After 45 minutes of working with the word processing application, the user then launches an email client application, which opens a new session on Server B. Upon review of the environment, the administrator confirms that both applications are published with the same parameters for audio, screen size, color resolution and encryption.

Which three possible reasons could have prevented Session Sharing from occurring? (Choose three.)

- A. The email client application is NOT installed on Server A.
- B. The email client application is only published from Server B.
- C. The number of instances of the email client application that can be run is limited.
- D. Server A is reporting a full load, preventing the email client application from launching.
- E. Server A and Server B are in different vLANs; the vLAN of Server B has more capacity than the vLAN of Server A.

Correct Answer: ABD

QUESTION 42

An administrator is using the AppCenter to control the logon settings for a XenApp 6.5 farm.

Which four of the listed options are valid logon control settings for servers in the AppCenter? (Choose four.)

- A. Drain
- B. Prohibit logons only
- C. Drain until next restart
- D. Allow logons and reconnections
- E. Prohibit logons until server restart
- F. Prohibit logons and reconnections

Correct Answer: BDEF

QUESTION 43

Scenario: An administrator needs to prepare a group of XenApp 6.5 servers for a scheduled maintenance window. The servers need to accept connections from users that already have existing sessions but disallow any new connections. The administrator also needs to ensure that the servers remain in maintenance mode after the software updates are performed, which will require multiple restarts. Which setting can the administrator use from the AppCenter?

- A. Prohibit logons only
- B. Drain until next restart
- C. Allow logons and reconnections
- D. Prohibit logons until server restart
- E. Prohibit logons and reconnections

Correct Answer: A

QUESTION 44

Scenario: A Citrix administrator manages a XenApp farm with 3,000 users. The users run the same set of applications every day. Users complain that Application B takes a long time to launch after they exit Application A. The administrator is required to implement a solution to speed up application launch.

What should the administrator do in order to ensure that users are able to launch Application B quickly after they exit Application A?

- A. Configure Session Linger.
- B. Set Linger Disconnect Timer Interval to 0.
- C. Set Pre-launch Terminate Timer Interval to 0.
- D. Create a Pre-launch session for Application B.

Correct Answer: A

QUESTION 45

Scenario: A server farm has three policies applied with the User filter. · Policy A (priority 1) allows domain users to access network, client and removable drives. No other settings are configured.

- Policy B (priority 2) allows domain users to access optical drives. No other settings are configured.
- Policy C (priority 3) denies domain users access to client and removable drives. No other settings are configured.

Which drives will be available to domain users in the environment?

- A. No drives
- B. Optical drives
- C. Network and optical drives
- D. Network, client and removable drives
- E. Network, client, removable and optical drives

Correct Answer: E

QUESTION 46

Scenario: A server farm has three policies applied using the User filter. · Policy A (priority 1) denies domain users access to client and removable drives. No other settings are configured.

- Policy B (priority 2) allows domain users to access optical drives. No other settings are configured.
- Policy C (priority 3) allows domain users to access network, client and removable drives. No other settings are configured.

Which drives will be available to domain users in the environment?

- A. No drives
- B. Network drives
- C. Network and optical drives
- D. Network, client and removable drives
- E. Network, client, removable and optical drives

Correct Answer: C

QUESTION 47

Scenario: A server farm has three policies applied using the Client IP address and User filters. · Policy A (priority 1) prevents client IP addresses in the 208.29.80.* range from accessing client, optical and removable drives. No other settings are configured. · Policy B (priority 2) allows client IP addresses in the 208.29.80.* range to access network drives. All other settings are disabled.

- Policy C (priority 3) allows all domain users to access client, optical and removable drives. No other settings are configured.

Which drives will be available to a domain user accessing the server farm from a client using the 208.29.80.152 IP address?

- A. No drives
- B. Network drives
- C. Client, optical and removable drives
- D. Network, client and removable drives
- E. Network, client, optical and removable drives

Correct Answer: B

QUESTION 48

Scenario: A server farm has three policies using the Client IP address and User filters. · Policy A (priority 1) prevents client IP addresses in the 208.29.80.* range from accessing network and optical drives. All other settings are disabled. · Policy B (priority 2) prevents client IP addresses in the 208.29.85.* range from accessing network, client and removable drives. No other settings are configured. · Policy C (priority 3) allows all domain users to access network, client, optical and removable drives. All other settings are disabled.

Which drives will be available to a domain user accessing the server farm from a client using the 208.29.85.152 IP address?

- A. No drives
- B. Optical drives
- C. Client and removable drives

- D. Network, client and removable drives
- E. Network, client, optical and removable drives

Correct Answer: B

QUESTION 49

Scenario: A company has 10 XenApp servers. The administrator has changed the recovery action of the MS Print Spooler Test of Health Monitoring and Recovery to prohibit logons and connections to the server. Users report printing problems when connecting to three of the XenApp servers.

Using Health Monitoring and Recovery to allow additional XenApp servers to be excluded from load balancing, the administrator should change the _____. (Choose the correct option to complete the sentence.)

- A. minimum percent of online servers default value of 5 percent
- B. maximum percent of offline servers default value of 5 percent
- C. minimum percent of online servers default value of 10 percent
- D. maximum percent of offline servers default value of 10 percent

Correct Answer: D

QUESTION 50

Scenario: A company has recently purchased 100 XenApp licenses to deploy a new XenApp farm that will provide the Microsoft Office Suite for remote users. The administrator configures Health Monitoring and Recovery options to ensure that alerts are submitted when the IMA Service is NOT working as expected.

The test queries the service to ensure that the IMA Service is working by _____. (Choose the correct option to complete the sentence.)

- A. enumerating the applications available on the server
- B. executing all of the applications available on the server
- C. launching at least one of the applications available on the server
- D. enumerating the current active sessions available on the server

Correct Answer: A

QUESTION 51

Scenario: Management requires that video conferencing is implemented on all of the desktops, including video, sound and a webcam, in the three training rooms on the education floor of the corporate building. Quality is of very high importance. The IT department decided to implement video conferencing using XenApp. 'Multimedia conferencing' and 'Windows Media Redirection' have been enabled and configured for the XenApp servers. The latest Citrix Receiver for Windows is installed on all of the desktops.

Which three steps should the administrator take to meet the needs of the scenario? (Choose three.)

- A. Publish Microsoft Office Premium 2007 in the XenApp farm.
- B. Publish Microsoft Office Communicator 2007 in the XenApp farm.
- C. Install Microsoft Office Communications Server 2007 on a XenApp server.
- D. Install one webcam on each desktop and use the manufacturer's drivers.
- E. Install one webcam on each desktop and let Windows find the appropriate driver.
- F. Install Microsoft Office Communications Server 2007 on a server that is NOT running XenApp.

Correct Answer: BDF

QUESTION 52

Scenario: An administrator manages a server farm containing nine servers. The servers are organized into three worker groups based on the geographic location of the users accessing the applications. Users in all geographic locations are accessing the applications in the server farm 24 hours a day, seven days a week.

The administrator would like to restart the servers on a regular basis.

Which two tasks should the administrator perform to automate the restarting of the servers without impacting user access? (Choose two.)

- A. Create zones for the servers in each worker group.
- B. Configure reboot policies and apply them to the appropriate worker groups.
- C. Create three worker groups containing a server from each existing worker group.
- D. Configure the Health Monitoring policy and apply it to the appropriate worker groups.
- E. Configure the Citrix IMA Service test to restart the servers and apply it to the appropriate worker groups.

Correct Answer: BC

QUESTION 53

A legacy application installed on the servers in a worker group has a memory leak.

How can the administrator minimize the impact of the memory leak?

- A. Stream the application to the servers.
- B. Restart the servers at regular intervals using a policy.
- C. Apply the memory optimization policy to the worker group.
- D. Place the application with the memory leak on a separate XenApp server.

Correct Answer: B

QUESTION 54

Scenario: A Citrix administrator manages a XenApp farm and applications are delivered through one Web Interface. The administrator is required to apply a policy to all users accessing the XenApp farm through the Web Interface.

The administrator should filter the required User policy by _____. (Choose the correct option to complete the sentence.)

- A. User
- B. Group
- C. Client Name
- D. Worker Group

Correct Answer: C

QUESTION 55

A Citrix XenApp administrator needs to apply a policy to all users regardless of connection type.

Which type of policy should the administrator create?

- A. Unfiltered User policy
- B. Unfiltered Computer policy
- C. User policy filtered by worker group
- D. Computer policy filtered by worker group

Correct Answer: A

QUESTION 56

Scenario: A Citrix XenApp administrator needs to apply a policy to all servers. The administrator needs to ensure that all servers always receive the required policy.

Which type of policy should the administrator create?

- A. Unfiltered User policy
- B. Unfiltered Computer policy
- C. User policy filtered by worker group
- D. Computer policy filtered by worker group

Correct Answer: B

QUESTION 57

Scenario: A XenApp administrator has been tasked with delivering a new application to the traveling sales force. The sales force will require access to applications even when they do NOT have Internet or network access.

Which three steps are required to ensure that the sales force can access their applications at all times? (Choose three.)

- A. Install the offline plug-in on the servers.
- B. Publish the application as streamed to client.
- C. Install the offline plug-in on the sales force laptops.
- D. Install the online plug-in on the sales force laptops.
- E. Publish the application as accessed from a server, streamed to server.
- F. Publish the application as accessed from a server, installed application.

Correct Answer: BCD

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