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Managing Citrix XenDesktop 7.6 Solutions exam

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QUESTION 1

Scenario: Users complain that they are NOT able to print to the new special barcode printers attached to their client devices. However, they can print to other mapped printers. What should a Citrix Administrator do to resolve this issue?

- A. Configure the Printer Assignments policy setting.
- B. Set the Client printer redirection policy to Allowed.
- C. Configure Default Print Flags on the Desktop OS machines.
- D. Pre-stage manufacturer-provided printer drivers on the Desktop OS machines using pnputil.exe.

Correct Answer: D

QUESTION 2

Scenario: A Citrix Administrator has deployed 2000 Desktop OS machines in a call center environment. The call center is segmented into three shifts that span the full 24-hour day. The Desktop OS machines are deployed as non-persistent

Desktop OS machines with Provisioning Services. The administrator needs to increase the RAM allocated to each Desktop OS machine by 1 GB.

What should the administrator do to add the memory to each Desktop OS machine in this environment?

- A. Increase the memory of the Master Target Device inside the Provisioning Services Console.
- B. Use PowerShell cmdlets on the Delivery Controller to set the Desktop OS machine settings for a specific Machine Catalog.
- C. Update the template in the hosting infrastructure. In Citrix Studio, select the Machine Catalogs node, select the machine catalog in the results pane, and click Update Machine.
- D. Create new virtual machines with the XenDesktop Setup Wizard using the updated hosting template. Once all Delivery Groups have been migrated to the new catalog, delete the existing Desktop OS machines.

Correct Answer: D

QUESTION 3

Scenario: A Citrix Administrator who works for a hospital receives a request to set the display quality settings to the maximum possible quality for reviewing MRI scans. The hospital is using HDX 3D Pro within a XenDesktop 7.6 deployment. What should the administrator do to enhance the display quality as required in the scenario?

- A. Enable the Lossless policy
- B. Enable the HDX3DPro Quality Settings policy
- C. Apply the CLI command `xevgpu-create vm-uuid=`

D. Create a new catalog for the HDX 3D Pro Desktop OS machines

Correct Answer: A

QUESTION 4

Scenario: A Citrix Administrator needs to change Provisioning Services from PXE to TFTP. During the migration on a newly created VLAN, the administrator receives this error message:

Boot device not found.

Which two DHCP server options should the administrator set to allow the virtual machines to start up from the vDisk? (Choose two.)

- A. 60
- B. 66
- C. 67
- D. 69

Correct Answer: AD

QUESTION 5

Scenario: While updating the XenServer tools of the vDisk on the master target device, a Citrix Administrator receives the following error:

STOP:0x0000007B

How should the administrator update the master target device and vDisk created from that device?

- A. Perform a Reverse image.
- B. Restart the Stream service.
- C. Downgrade the XenServer tools.
- D. Change the write cache location to cache on server.

Correct Answer: A

QUESTION 6

Scenario: Users of the Finance group lost access to their local drive through their desktop-hosted applications. Due to this issue, those users missed a critical deadline. Now management has requested that a Citrix Administrator provide a report of recent changes to the environment.

Which tool could the administrator use to generate a report of recent changes to the environment?

- A. Event logs
- B. StoreFront
- C. Citrix Studio
- D. Citrix Director

Correct Answer: C

QUESTION 7

Scenario: A Citrix Administrator uses Provisioning Services to deploy a Windows 7 image in Standard mode. After updating the hosting infrastructure to the latest version, the XenServer tools within the vDisk need to be updated. Which method could the administrator use to update the XenServer tools?

- A. Reverse the image and install tools.
- B. Clone the master target device and install tools.
- C. Place the vDisk in Private image mode and install tools.
- D. Enable maintenance mode on the Delivery Group and install tools.

Correct Answer: A

QUESTION 8

Accessing Desktop OS machines in the morning sometimes takes up to 15 minutes from the initial launch attempt up to the point where the Desktop OS machines are ready for use. What could a Citrix Administrator do to resolve this issue?

- A. Add more Delivery Controllers to balance the load.
- B. Execute the Set-BrokerPrivateDesktop PowerShell cmdlet.
- C. Add more hosting resources to support the Desktop OS machine load.
- D. Configure Power Management to start all Desktop OS machines before the morning shift starts.

Correct Answer: D

QUESTION 9

A Citrix Administrator needs to retrieve a license from a user who has left the organization. Which command should the administrator execute on the License Server to complete this task without retrieving licenses from other users?

- A. Imutil
- B. Imdown
- C. net stop

D. udadmin

Correct Answer: D

QUESTION 10

Scenario: Newly hired employees report they are NOT able to connect to their Desktop OS machines. Some of the employees have provided screenshots that show an error message indicating that no license is available. The license console shows that all device/user licenses have been allocated. Three weeks ago the company sold a subsidiary, freeing up 100 licenses, so the IT team is certain that licenses are available. Which command-line interface utility should a Citrix Administrator use to address this issue?

- A. lmdiag.exe
- B. lmdown.exe
- C. udadmin.exe
- D. lmadmin.exe

Correct Answer: C

QUESTION 11

Scenario: A new Electronic Medical Records application has been deployed on XenDesktop. The application stores a user specific file in C:\Program Files\EMR\%username%. This file needs to be included in the user profile to provide a consistent user experience. Citrix Profile Manager is enabled. What could a Citrix Administrator do to add the file to the user profile?

- A. Configure a Citrix policy with Active Writeback.
- B. Apply a policy in Citrix Studio with file inclusion.
- C. Add the EMR folder to the mandatory profile location.
- D. Use Microsoft Folder Redirection to include the EMR folder.

Correct Answer: B

QUESTION 12

A user is unable to log on to the StoreFront store through Citrix Receiver. Where should a Citrix Administrator go to enable logging to troubleshoot this issue?

- A. Citrix Studio
- B. Citrix Director
- C. StoreFront Management Console
- D. Registry Editor on the StoreFront server

Correct Answer: D

QUESTION 13

Scenario: Employees in an organization work two separate shifts and use pooled-random Desktop OS machines. When employees working at night end their shift, they disconnect from their Desktop OS machines. When employees working the day shift log on, their Desktop OS machines are NOT available.

What could a Citrix Administrator do to resolve this issue?

- A. Configure the '\\Reboot Schedule\\' in Citrix policies.
- B. Set '\\When Disconnected\\' to Suspend during peak hours.
- C. Set '\\When Disconnected\\' to Shutdown during peak hours.
- D. Adjust Power Management settings in the Active Directory Group Policy.

Correct Answer: D

QUESTION 14

Scenario: An employee attempts to log in to a Desktop OS machine and receives the following error: Startup Failed Personal vDisk failed to start Status Code: 15 How could a Citrix Administrator resolve this issue?

- A. Change the startup order.
- B. Restart the Desktop OS machine.
- C. Run an inventory update on the Desktop OS machine.
- D. Reconfigure the Virtual Delivery Agent of the affected Desktop OS machine.

Correct Answer: C

QUESTION 15

Scenario: A Citrix Administrator discovers that there has been a security breach that requires all users to change their password. However, users are NOT able to change their password through StoreFront. What should the administrator do to allow for password changes?

- A. Allow users to change passwords at any time.
- B. Allow users to change expired passwords only.
- C. Enable the password expired warning notification period.
- D. Enable the password change feature on the NetScaler Gateway.

Correct Answer: A

QUESTION 16

Scenario: A company, OrgA, has an existing XenDesktop site and recently acquired another company, OrgB. OrgB also has an existing XenDesktop site and multiple thin clients deployed using the online plug-in. OrgA wants all employees to use the current OrgA StoreFront store.

Which two changes in StoreFront must a Citrix Administrator make to meet the requirements of the scenario? (Choose two.)

- A. Enable Remote Access.
- B. Export the Multi-store Provisioning file.
- C. Add the FQDN or IP address of the Delivery Controller in OrgB to the existing store.
- D. Create a new store using the FQDN or IP address of the Delivery Controllers in OrgA and OrgB.
- E. Go to the specific store on the StoreFront servers and enable the "\\Configure XenApp for Services Support\\" feature.

Correct Answer: CE

QUESTION 17

Scenario: Users complain that it is taking significantly longer to see their Desktop OS machines compared to yesterday. The Helpdesk team is able to see active connections while the users are waiting. What could a Citrix Administrator view to compare the Desktop OS machine launch times?

- A. AAA logs in NetScaler Gateway
- B. Event log on the Citrix StoreFront server
- C. Logon duration details from Citrix Director
- D. Configuration logging report on Citrix Studio

Correct Answer: C

QUESTION 18

What is true about users' access to Desktop OS machines when the XenDesktop SQL Server is offline?

- A. New users may start sessions.
- B. Only anonymous users may start new sessions.
- C. Users may only start a new session to Desktop OS machines.
- D. Users who have connected to their Desktop OS machine in the last 14 days are able to start sessions.

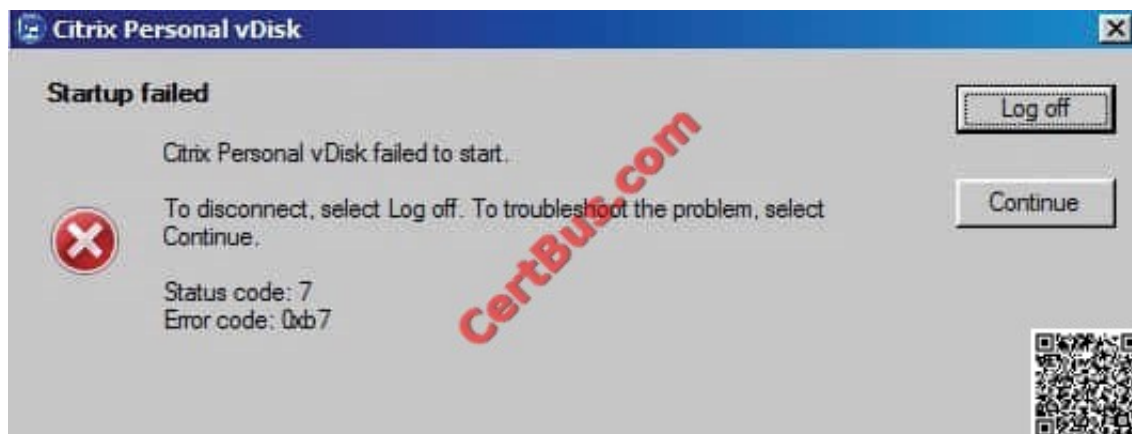
Correct Answer: D

QUESTION 19

Scenario: A Citrix Administrator created a Device Collection and a Delivery Group for the Human Resources (HR) and Accounting user groups. The administrator used the XenDesktop Setup Wizard to create the Desktop OS machines and

assigned the V: drive as their personal drives. While testing all the new configurations prior to rolling out the Desktop OS machines to the HR user group, the administrator receives an error when attempting to access the V: drive. Users from the Accounting user group do NOT receive the error.

Click on the Exhibit button to view the error.



How could the administrator resolve this issue?

- A. Change the V: drive to another drive letter.
- B. Run the inventory update on the master image and release the image to the HR user group.
- C. Recreate the master image with Personal vDisk and release that image to the HR user group.
- D. Delete all of the Desktop OS machines and rerun the Streamed VM Setup Wizard to recreate the Desktop OS machines.

Correct Answer: A

QUESTION 20

In which node within Citrix Studio could a Citrix Administrator modify the operating system type for Machine Creation Services?

- A. Hosting
- B. Policies
- C. Controllers

D. Machine Catalogs

Correct Answer: D

QUESTION 21

Scenario: When a Citrix Administrator attempts to shadow a user connected to a Desktop OS machine, the following error is displayed:

Failed to initiate Remote Assistance

What could be the cause of this issue?

- A. Remote Assistance is NOT enabled on the host machine.
- B. The administrator created a firewall exception for port 3398.
- C. The administrator added Citrix Director to the Intranet Zone trusted sites.
- D. The administrator does NOT have the proper scope for the user's Desktop OS machine.

Correct Answer: A

QUESTION 22

Scenario: Only users with Desktop OS machines accessed with pass-through authentication are receiving the following error message when they try to launch hosted applications: "\\Unable to launch as the application is not currently available." How could a Citrix Administrator resolve this issue?

- A. Using a Citrix policy
- B. Through a registry setting
- C. Using a PowerShell cmdlet
- D. Through the Delivery Group setting

Correct Answer: C

QUESTION 23

What should a Citrix Administrator do to restart a machine from Citrix Director after a user or machine name has been found?

- A. From the dashboard, select the session and restart the machine.
- B. On the User Details or Machine Details pages, select '\\Power Control\\'.
- C. On the User Details or Machine Details pages, select '\\Session Control\\'.

D. From the dashboard, filter all connections, click on '\\Maintenance Mode\\' and select '\\Turn off\\'.

Correct Answer: B

QUESTION 24

Scenario: A Citrix Administrator needs to add a new application to an existing XenDesktop Delivery Group. The application must only be available to the Human Resources (HR) user group. How could the administrator meet the requirements of the scenario?

- A. By creating a new Group Policy Object and setting security to the HR user group
- B. By editing the application in Citrix Studio and limiting the visibility to the HR user group
- C. By creating a new Citrix HDX Policy in Citrix Studio and filtering the policy to allow access to the HR user group only
- D. By creating a new application folder in Citrix Studio for the HR user group and moving the application to the new folder

Correct Answer: B

QUESTION 25

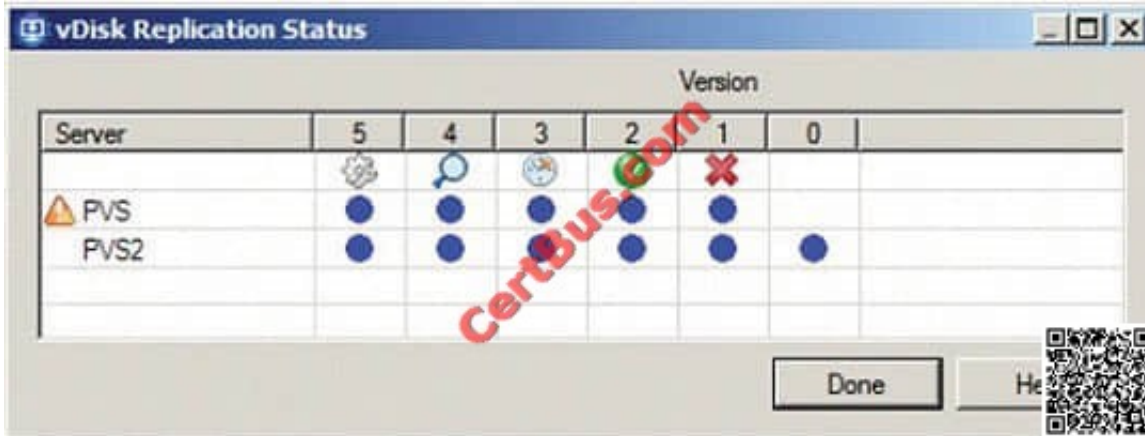
Scenario: A Citrix Administrator discovers that some user profiles have grown to over 500 MB in size. The administrator wants to reduce the size of user profiles. Which method could the administrator use to reduce the size of future user profiles without incurring data loss?

- A. Enable file exclusions in a Citrix policy.
- B. Disable folder redirection Application Data.
- C. Enable profile streaming for the user profile.
- D. Disable '\\deletelocally cachedprofilesonlogoff\\'.

Correct Answer: A

QUESTION 26

Scenario: A Citrix Administrator needs to replicate a vDisk between two production Provisioning Services servers named PVS and PVS2. The Replication Status dialog box shows an orange warning signal with a message. Click on the Exhibit button to view the dialog box.



What could be the cause of this issue?

- A. The SOAP service is NOT running on the PVS server.
- B. The server time is NOT configured correctly on the PVS and PVS2 servers.
- C. The Provisioning Services server does NOT have access to one of the vDisk locations.
- D. The network card configurations on the PVS server do NOT match the configurations on the PVS2 server.

Correct Answer: C

QUESTION 27

Scenario: A Citrix Administrator needs to install a new application on a Desktop OS machine. A new ISO image was added to the CIFS file share that is attached to the storage repository. When the administrator tries to install the application,

the ISO is NOT showing as available.

Which xe command should the administrator run to make the ISO image available?

- A. sr-scan
- B. sr-update
- C. vm-cd-add
- D. vm-disk-add

Correct Answer: C

QUESTION 28

Scenario: A Citrix Administrator recently created and deployed a new vDisk to all Desktop OS machines. The morning after making that change, users are unable to launch their Desktop OS machines. The administrator finds that the Desktop

OS machines associated with the new vDisk are shut down and in maintenance mode.

How could the administrator resolve this issue?

- A. Disable Maintenance mode on the device collection.
- B. Select "\\Enable Active Directory machine account password management\\" on the vDisk.
- C. Create Desktop OS machine Active Directory accounts manually and restart all the machines.
- D. Disable the machine account password changes policy through the GPO in the organizational unit where the target devices are located.

Correct Answer: B

QUESTION 29

Scenario: After the roll out of a number of major infrastructure changes, users are able to log in to StoreFront for Web and launch persistent Desktop OS machines but NOT pooled-random Desktop OS machines. The Citrix Broker service is

running on all the Delivery Controllers within the XenDesktop site. A Citrix Administrator can log in to all of the Delivery Controllers successfully, but the administrator is unable to connect to the XenDesktop site through Citrix Studio. The administrator is running Citrix Studio on the Delivery Controller.

What should the administrator do to resolve these issues?

- A. Refresh the DHCP scope.
- B. Uninstall and reinstall Citrix Studio.
- C. Start the SQL Server service, if it is NOT running.
- D. Disable the Windows Firewall on the static desktops.

Correct Answer: C

QUESTION 30

Scenario: An organization has headquarters based in London and has branch offices in New York and Beijing. Citrix XenDesktop was recently implemented in the environment. All Desktop OS machines are located within the London

Datacenter while print servers are located in each branch office. Users have been complaining that printing from the branch offices is slow. All branches are connected through a Wide Area Network (WAN). QoS has been implemented for all

ICA/HDX traffic.

How could a Citrix Administrator optimize the printing performance for branch office users without asking for additional investments from management?

- A. Disable client auto-created printers.
- B. Disable direct connections to the print server.
- C. Increase the WAN link speed to the branch offices.
- D. Adjust printing bandwidth as part of the overall user session bandwidth limit.

Correct Answer: B

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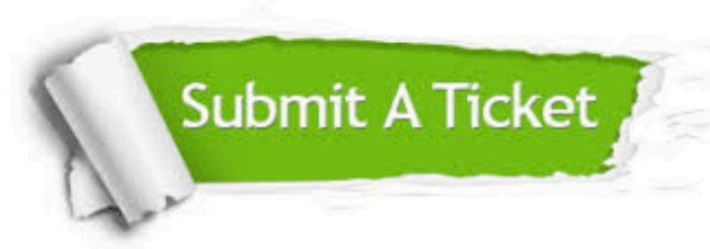
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