

6210^{Q&As}

Avaya Aura ContactCenter Implementation Exam

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QUESTION 1

Avaya Aura Application Enablement Services (AES) is a set of enhanced telephony APIs, protocols, and Web services available to developers. The interface between the Avaya Aura Contact Center (AACC) and AES is Mutual TLS.

Which three statements regarding the AES and AACC are true? (Choose three.)

- A. If you are using Web Services security on Contact Center, you cannot use the default certificates and must use the certificates in the Contact Center Certificate Store.
- B. AES 7.0 includes the default Contact Center root certificate.
- C. The Contact Center CTI Proxy points to the AES IP Address, port 4723, Transport TLS.
- D. AES 7.0 does not include the default Contact Center root certificate. To use the default root certificate with AES 7.0, you must import it into AES.
- E. The AACC CTI Proxy points to the AES IP address, port 5060, Transport TCP.

Correct Answer: ABC

QUESTION 2

You are configuring the Windows Operating System for an Avaya Aura Contact Center (AACC) installation.

Which setting will you select for Data Execution Prevention (DEP)?

- A. Turn off DEP for all programs and services.
- B. Turn on DEP for essential Windows programs and services only.
- C. Turn on DEP for all programs and services except for those specifically selected.
- D. Turn on DEP for all AACC programs and services.

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/100178594> (p.40)

QUESTION 3

You can install the Contact Center Server Utility on a standalone computer, or it can co-reside with the Contact Center Manager Server (CCMS).

Which operation on the server can the Server Utility perform?

- A. Modify real-Time Display interface parameters
- B. View Alarms and Events

- C. Perform database restores
- D. Administer licensing

Correct Answer: B

QUESTION 4

By which two methods can you verify the status of the Data Execution Prevention (DEP) in Windows Server 2016?
(Choose two.)

- A. Windows Start > Control Panel > System > Advanced System Settings > Performance Settings > Data Execution Prevention
- B. Windows Start > System > Advanced System Settings > Performance Settings > Data Execution Prevention
- C. My computer > properties > advanced system settings > advanced > environment variables > Data Execution Prevention
- D. Control Panel > Network and Internet > Internet Options, and then turn on DEP for essential Windows programs and services only

Correct Answer: AB

QUESTION 5

Avaya Aura Contact Center (AACC) Release 7 supports only the Avaya Aura Media Server (AAMS), formerly called Avaya Media Server.

Which three statements regarding the AAMS are true? (Choose three.)

- A. AAMS is supported on the Windows Server 2012 R2 operating system when installed co-resident with AACC.
- B. AACC requires a license for each AAMS instance in the solution.
- C. An Avaya Aura Media Server High Availability pair of server requires two instance licenses.
- D. A standalone Avaya Aura Media Server is supported on the Windows Server operating system.

Correct Answer: ABC

Reference: <https://support.avaya.com/css/P8/documents/101038008>

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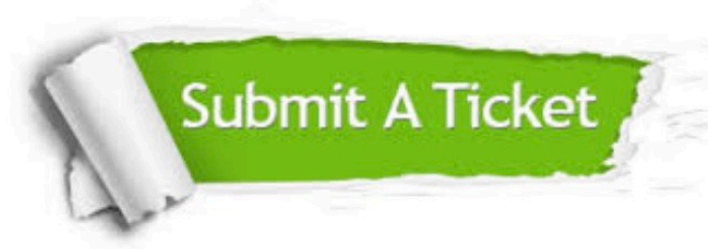
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